



CAPABILITY STATEMENT · TD-CS-2026 · REV 1.0

Capability Statement

Digital engineering for South African municipalities, government departments, public entities and enterprise: websites, citizen e-services, management systems, AI document tools, payments and integrations.

ENTITY AT A GLANCE

REGISTERED NAME	TLALE DIGITAL (PTY) LTD	CONFIRMED
CIPC REGISTRATION NO.	2026/821712/07 (CoR14.3 issued 14/10/2026)	CONFIRMED
ENTITY TYPE	Private company · Exempted Micro Enterprise (EME)	CONFIRMED
OWNERSHIP	100% Black Youth Owned	CONFIRMED
B-BBEE STATUS	Level 1 Contributor (EME sworn affidavit)	CONFIRMED
SARS TAX COMPLIANCE	Good standing · TCS PIN valid to 14/10/2027 (PIN supplied with bids)	CONFIRMED
REGISTERED OFFICE	429 Helen Joseph Street, Pretoria CBD, 0007	CONFIRMED
CONTACT	info@tlaledigital.co.za	CONFIRMED

SERVICE LINES

3.1	Municipal & Government Websites	3.2	Citizen e-Services & Self-Service Portals
3.3	Management Systems & Internal Platforms	3.4	AI Tools & Document Intelligence
3.5	Procurement, Compliance & GovTech	3.6	Billing, Payments & Integrations
3.7	Data, Dashboards & Reporting	3.8	E-Commerce & Online Sales
3.9	Corporate, Industrial & Service Business Websites	3.10	Events, QR Campaigns & Media Portals
3.11	User Accounts, Security & Access	3.12	Hosting, Maintenance & Training

1.0

Company Profile

Tlale Digital (Pty) Ltd is a Pretoria-based, 100% Black Youth Owned digital engineering company and Level 1 B-BBEE contributor (EME). We design, build, host and support web platforms and software for the public sector and private enterprise, and prepare the documentation procurement processes require: inception reports, requirements, test evidence, training material and close-out reports.

SECTORS SERVED

01	Local municipalities & metros
02	Provincial & national departments
03	State-owned entities, agencies & statutory councils
04	Private enterprise, SMMEs & NPOs

COMPLIANCE SCHEDULE

2.1	CIPC company registration — 2026/821712/07 — CoR14.3 registration certificate (14/10/2026)	CONFIRMED
2.2	SARS Tax Compliance Status — good standing — TCS PIN letter, PIN valid to 14/10/2027	CONFIRMED
2.3	B-BBEE status — Level 1 EME — Sworn affidavit (DTIC template)	CONFIRMED
2.4	Standard Bidding Documents (SBD 1, 4, 6.1) — Completed per bid on request	CONFIRMED
2.5	Banking confirmation — Bank-stamped confirmation letter	PENDING
2.6	POPIA — personal information handling — Data protection approach statement	CONFIRMED
2.7	Accessibility — WCAG 2.2 AA — Accessibility approach statement	CONFIRMED

KEY PERSONNEL

Rahael Semwanga Tlale

Founder & Lead Engineer · accountable for design, engineering and delivery

3.0

Capabilities

Each service line lists what an organisation can commission. Lines combine: a municipal website (3.1) usually includes e-services (3.2), payments (3.6) and support (3.12).

3.1 Municipal & Government Websites

Official websites rebuilt around what residents actually come to do — pay, report, find, apply — on any phone.

- Full website redesign and migration from legacy CMS
- Live service status, outage and water-interruption notices
- Tenders, RFQs and bid-results pages with closing-date filters
- Multilingual content and low-data, mobile-first pages
- Task-first home pages: pay account, report a fault, tenders, vacancies
- MFMA Section 75 publishing with version history and audit log
- Council, ward councillor and leadership directories
- Content management training for communications staff

3.2 Citizen e-Services & Self-Service Portals

Online services that take queues out of offices: residents log in, submit, track and receive a reference number.

- Fault and service-request logging with tracking references
- Resident accounts, e-statements and meter-reading submission
- Public participation, comment and petition platforms
- SMS, email and WhatsApp notifications
- Online applications: permits, licences, indigent support, bursaries
- Public registers and verification lookups (e.g. professional registers)
- Appointment and booking systems for service centres

3.3 Management Systems & Internal Platforms

Role-based systems that replace spreadsheets, paper files and email chains with one accountable record.

- Case, complaint and incident management systems
- Document and records management with approval workflows
- Contract, supplier and project management systems
- Booking, scheduling and dispatch systems
- Asset, fleet, equipment and stock management
- HR, leave, recruitment and staff portals
- Client relationship (CRM) and lead management
- Multi-level approvals, delegations and full audit trails

3.4 AI Tools & Document Intelligence

Practical AI that reads, checks and summarises long documents — with every answer linked back to its source page.

- Tender and bid-pack analysis with page-cited requirements
- Compliance and expiry checks against supporting documents
- AI assistants and chatbots trained on an organisation's own content
- Classification and routing of incoming requests and emails
- Reading of scanned documents and forms (OCR) into structured data
- Policy, by-law and contract summarisation and Q&A;
- Automatic report, minutes and correspondence drafting

3.0

Capabilities (continued)

3.5 Procurement, Compliance & GovTech

Tools built around South African procurement rules — PPPFA, MFMA, CSD, CIDB and the SBD/MBD returnables.

- Tender opportunity feeds and alerts (eTenders and others)
- Supplier document vaults with expiry tracking
- SBD/MBD returnables pack preparation
- Bid evaluation scoring and committee workflows
- Contract registers and supplier performance tracking
- POPIA-aligned consent and personal-information handling

3.6 Billing, Payments & Integrations

Getting money in and data moving: online payments, invoicing and connections to the systems an organisation already runs.

- South African payment gateways (card, EFT, instant EFT)
- Invoicing, quotations, subscriptions and recurring billing
- Account statements and payment reconciliation
- Integration with accounting, ERP and financial systems
- Connections to third-party APIs, SMS and email services
- Data import, migration and scheduled synchronisation
- Secure APIs for partners and other departments

3.7 Data, Dashboards & Reporting

One screen showing what is happening — service backlogs, spend, performance — built from the organisation's own data.

- Executive and performance dashboards
- Service delivery and turnaround reporting
- GIS maps and location-based registers
- Automated monthly and quarterly reports (PDF / Excel)
- Open-data and public transparency pages

3.8 E-Commerce & Online Sales

Mobile-first online stores and digital product shops, from catalogue to checkout to delivery.

- Custom storefronts and product catalogues
- Cart, checkout and local payment integration
- Order, stock and fulfilment management
- Digital product sales with secure downloads
- Promotions, discount codes and customer accounts
- Admin back-office for staff

3.9 Corporate, Industrial & Service Business Websites

Websites that win work: clear services, proof, and a quote request that reaches the right person.

- Company websites and redesigns
- Online quote and hire-rate request forms
- Fleet, equipment and service catalogues
- WhatsApp and call-centre integration
- Search-engine optimisation and Google Business set-up

3.10 Events, QR Campaigns & Media Portals

Live-event and campaign technology — from printed QR posters to secure galleries updated in real time.

- QR-code campaigns, posters and scan-to-access pages
- Live photo and video galleries with photographer upload portals
- Event registration, RSVP and guest management
- Campaign landing pages and microsites
- Protected media delivery with watermarking and access control

3.0

Capabilities (continued)

3.11 User Accounts, Security & Access

Who can see what — logins, roles and protection of personal information built in from the start.

- Secure login, password reset and Google / Microsoft sign-in
- Multi-tenant spaces with isolated client data
- Role-based access (resident, official, administrator)
- Audit logs, backups and security reviews

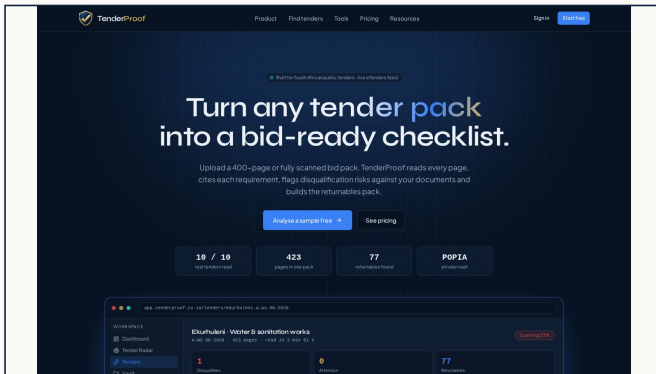
3.12 Hosting, Maintenance & Training

Everything after launch: hosting, domains, email, updates, support response times and handover.

- Managed cloud hosting, domains, SSL and business email
- Content updates, monitoring and monthly reporting
- Accessibility (WCAG 2.2 AA) and performance reviews
- Service level agreements with response and resolution times
- Administrator training, user manuals and technical documentation

4.0

Track Record

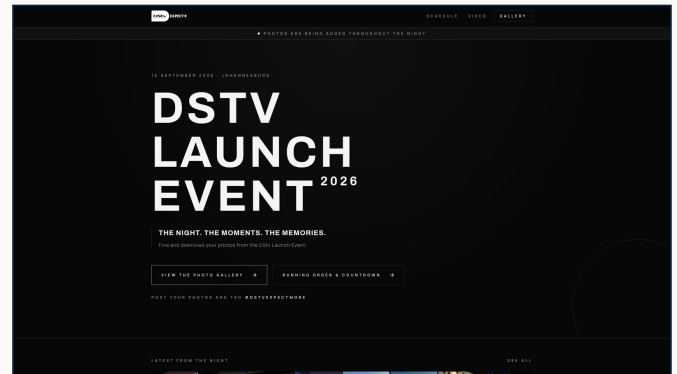


LIVE

TenderProof

Tender Pack Analysis & Bid Compliance Platform • Tlale Digital product

Built for South African public tenders. Reads full bid packs (including 400+ page and scanned documents), cites every requirement to its page, flags disqualification risks against the supplier's own documents and builds the returnables pack.

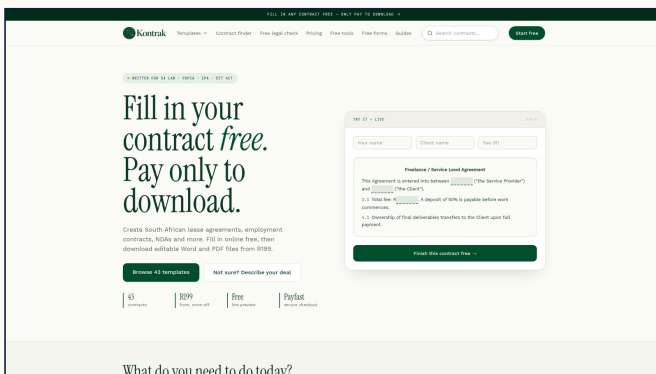


LIVE

DStv Expect+ Launch Event

Live Event Photo Platform & QR Activation • Client: DStv (MultiChoice Group)

Event platform for the DStv Expect+ launch (16 September 2026, Johannesburg). Guests scanned QR posters to reach a live gallery while accredited photographers uploaded images during the event.

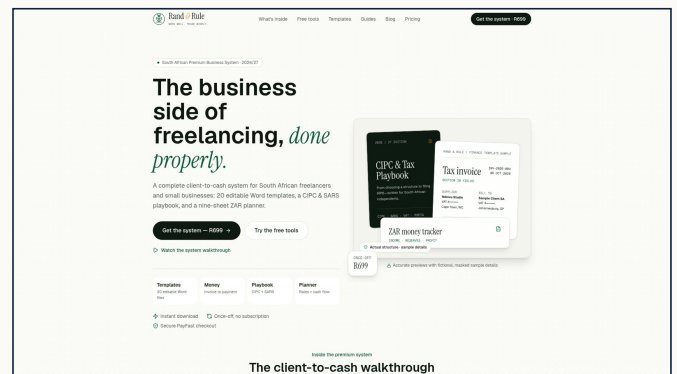


LIVE

Kontrak

Contract & Policy Template Platform • Tlale Digital product

Library of fill-in-the-blank contract and policy templates prepared for South African business requirements.



LIVE

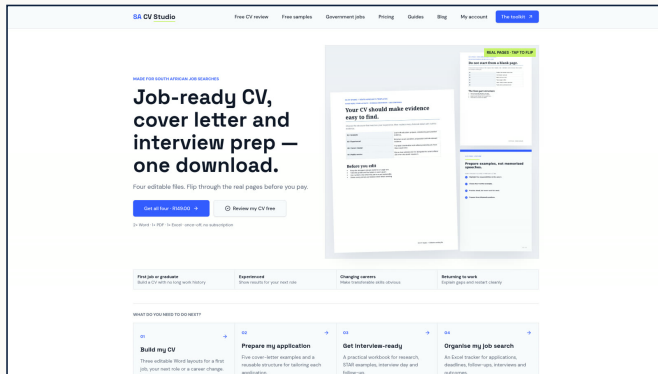
SA Business Launchpad

SME Legal, Tax & Finance Toolkit • Tlale Digital product

Platform giving South African entrepreneurs and freelancers practical legal, tax and financial tools and a business playbook.

4.0

Track Record (continued)

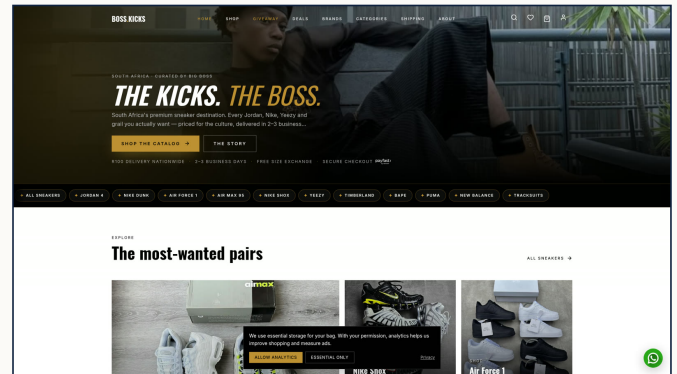


LIVE

SA CV Studio

Career Services Platform & Digital Storefront · Tlale Digital product

Online platform giving South African job seekers CV templates, application tools and career resources, with secure digital product delivery.



LIVE

Big Boss Kicks

High-Traffic E-Commerce Store · Tlale Digital product

Design, build and operation of an online sneaker store with dynamic checkout.

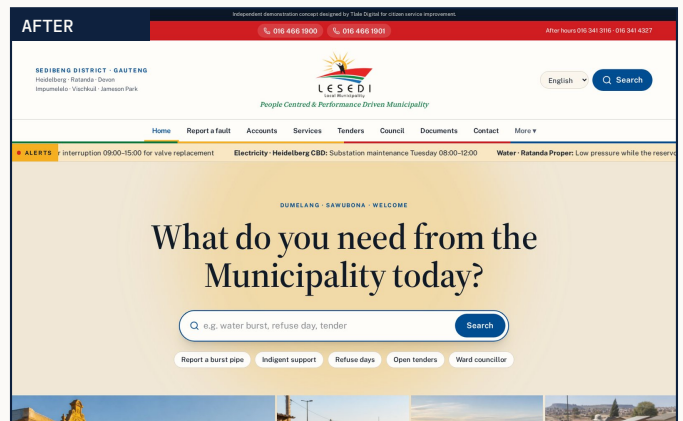
4.7

Redesign Concepts

Working redesigns prepared on our own initiative and presented to each organisation. Before: current official website, captured October 2026. After: Tlale Digital concept. Unsolicited — not commissioned and not official websites.

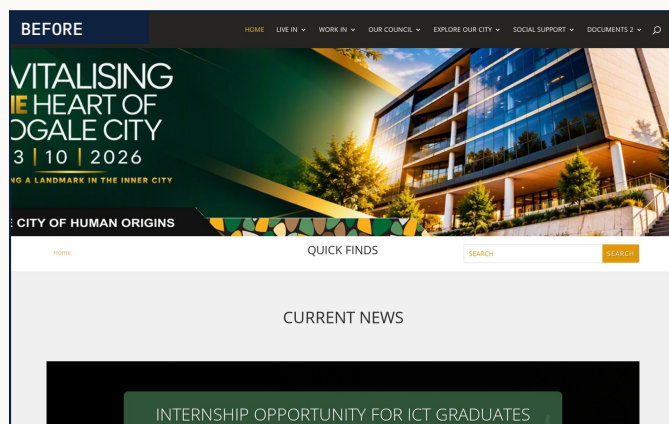
CONCEPT R.1 • LOCAL GOVERNMENT • GAUTENG

Lesedi Local Municipality



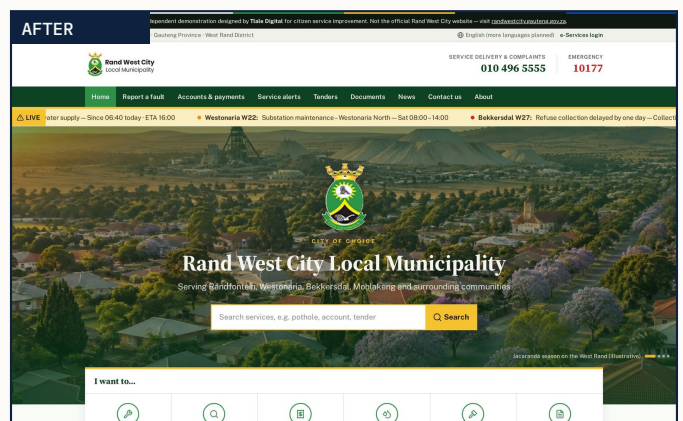
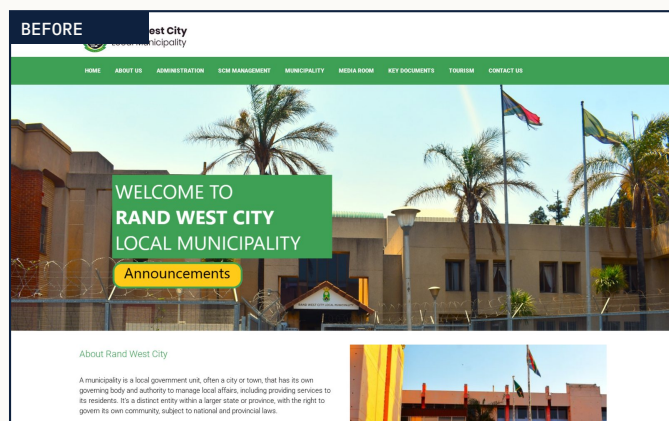
CONCEPT R.2 • LOCAL GOVERNMENT • WEST RAND

Mogale City Local Municipality



CONCEPT R.3 • LOCAL GOVERNMENT • WEST RAND

Rand West City Local Municipality

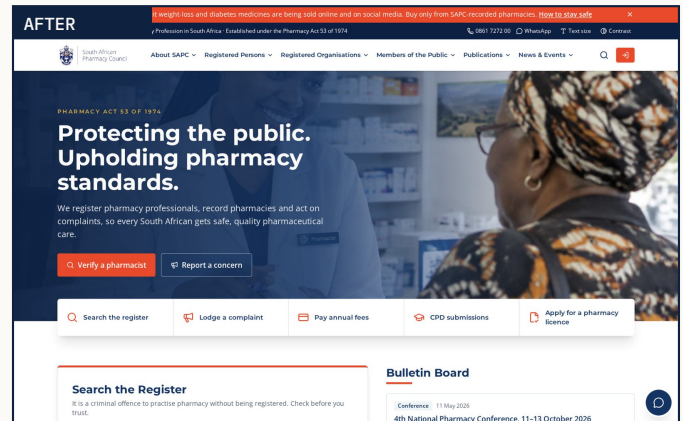
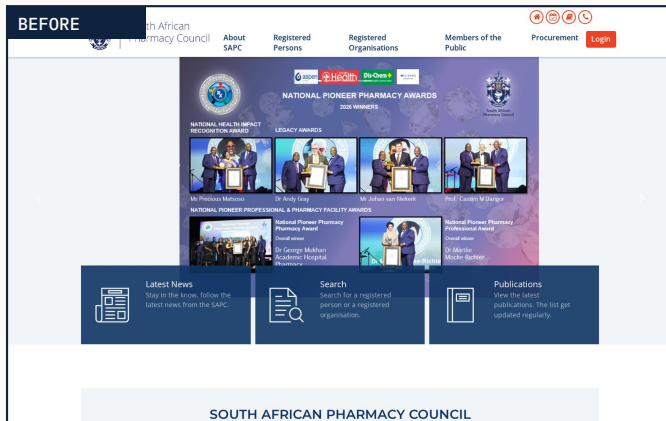


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Redesign Concepts (continued)

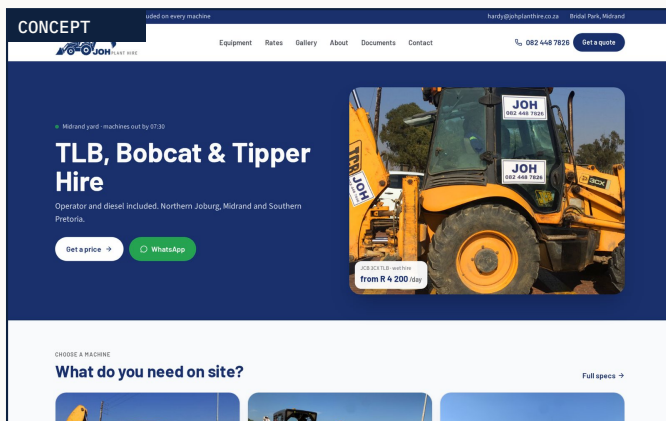
CONCEPT R.4 • STATUTORY COUNCIL • HEALTH

South African Pharmacy Council



CONCEPT R.5 • CONSTRUCTION • PLANT HIRE

JOH Plant Hire

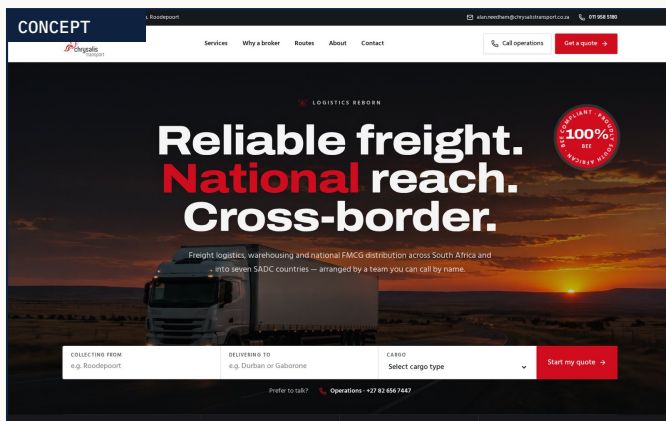


Mobile-first website for TLB, Bobcat and tipper hire across Gauteng.

- Fleet with specifications
- Instant hire-rate request and WhatsApp contact
- Compliance badges: SHEQ, certified operators, B-BBEE

CONCEPT R.6 • LOGISTICS • FREIGHT

Chrysalis Transport



Freight, warehousing and cross-border distribution website.

- Instant freight quote form on the first screen
- Routes into SADC countries
- Direct line to operations

5.0

Delivery Methodology & Support

5.1 Inception · 1 week

Inception report, Project plan & risk register, Stakeholder map. **Sign-off:** Signed inception report

5.2 Discovery · 1–3 weeks

Requirements specification, Current-state assessment, Data & POPIA impact notes. **Sign-off:** Approved requirements

5.3 Design · 2–4 weeks

Information architecture, Interactive prototype, Accessibility review. **Sign-off:** Approved design

5.4 Build · 4–12 weeks

Fortnightly working releases, Progress reports, Test evidence. **Sign-off:** Sprint acceptance

5.5 UAT · 1–2 weeks

UAT plan & scripts, Defect log & fixes, Go-live checklist. **Sign-off:** UAT sign-off

5.6 Handover & Support · Ongoing

Admin training, User & technical manuals, Support & maintenance plan. **Sign-off:** Close-out report

SUPPORT LEVELS

PRIORITY 1	System unavailable · response within 2 business hours · restore within 1 business day
PRIORITY 2	Major function impaired · response within 4 business hours · resolve within 3 business days
PRIORITY 3	Minor issue / request · response within 1 business day · scheduled in next release

7.0 ENGAGE / RFQ

Request a quotation or partnership

General: rahael@tlaledigital.co.za

Tenders & RFQs: tenders@tlaledigital.co.za

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