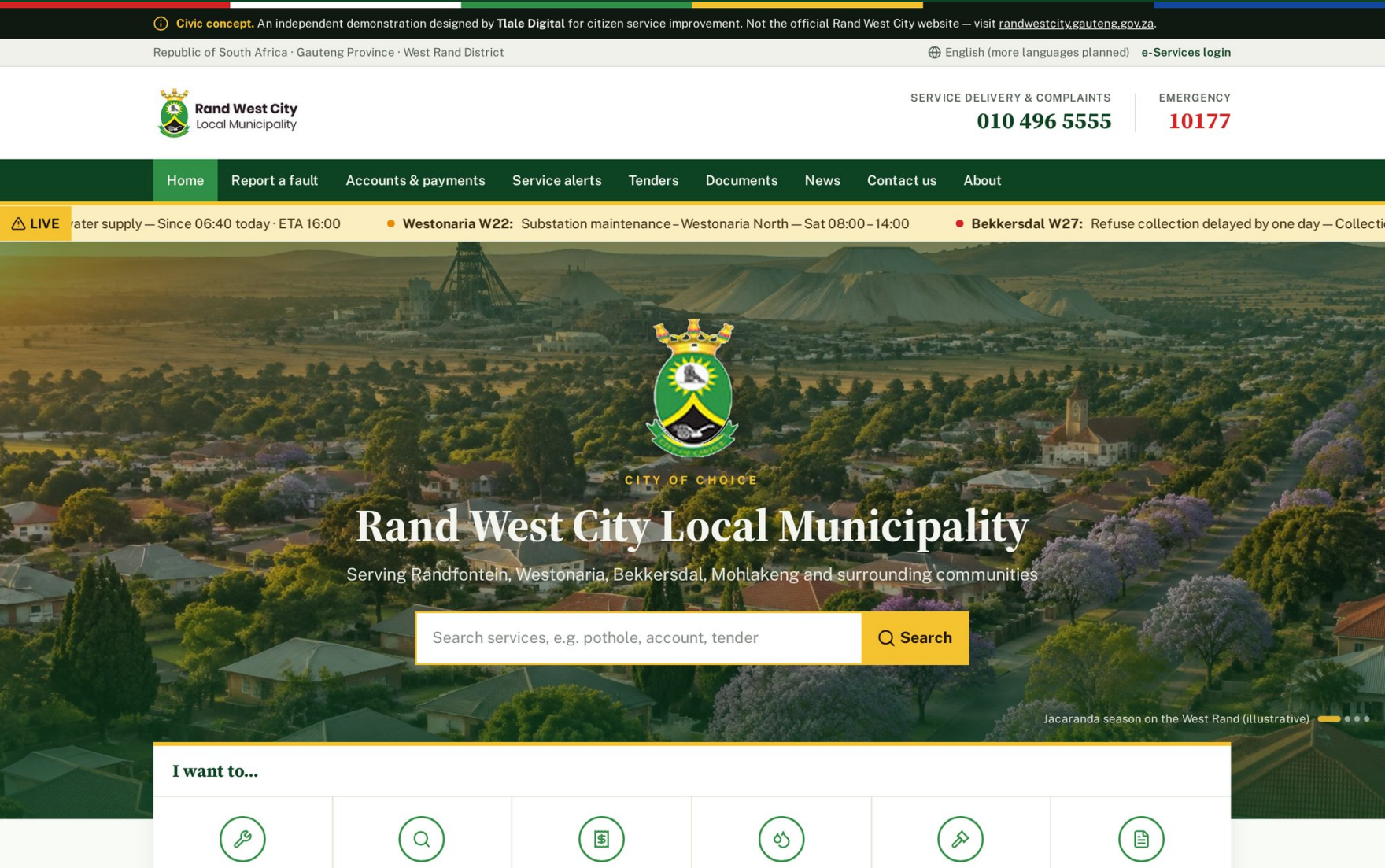




WEBSITE REDESIGN · BEFORE & AFTER

Your municipality,
presented at a
higher standard.

Your current website and the proposed redesign, section by section.



Redesign homepage, desktop. Screens captured 19 October 2026.

A first screen that serves residents.

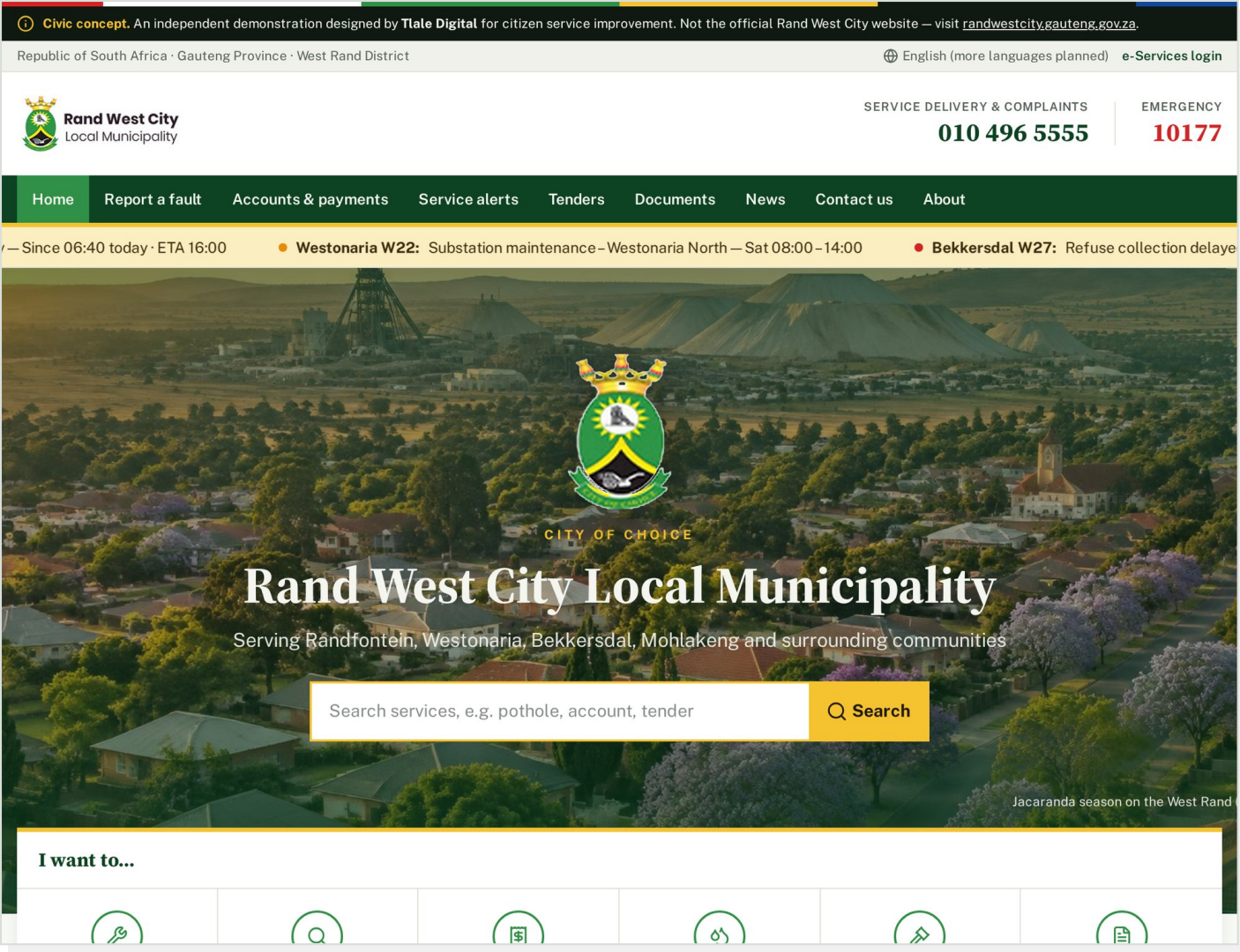
Homepage / first view, keeping the crest and the City of Choice motto.

ORIGINAL WEBSITE



The current homepage opens with the Rand West City logo, the main menu and a welcome banner.

REDESIGN PROTOTYPE



The redesign opens on a bright, full-width view of the West Rand with the crest, and adds a service search, a live service ticker and the switchboard and emergency numbers in the header.

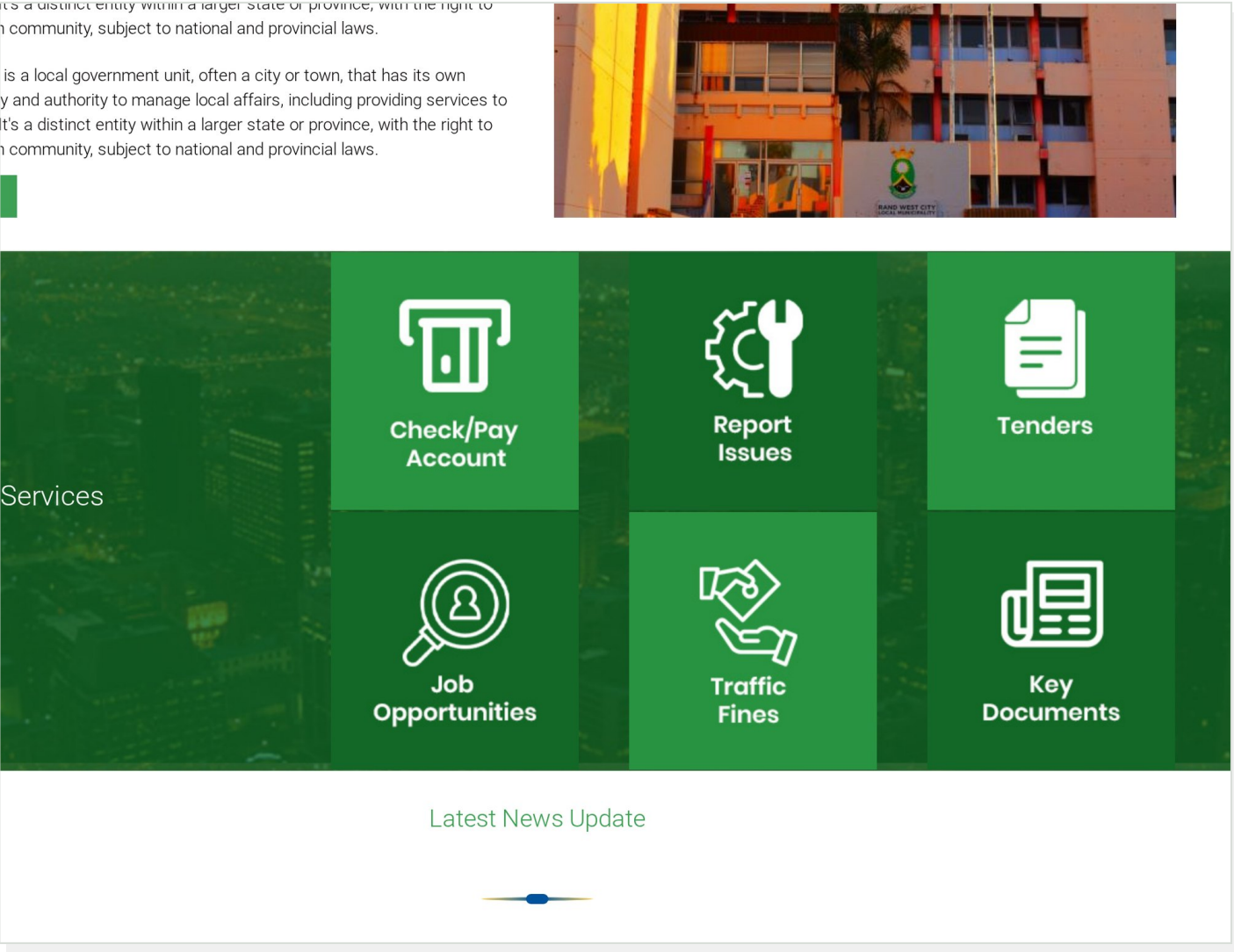
The change: A resident can search, call or see what is happening in their area from the first screen.

Prototype note: The live ticker shows sample alerts. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

Popular services and every key number.

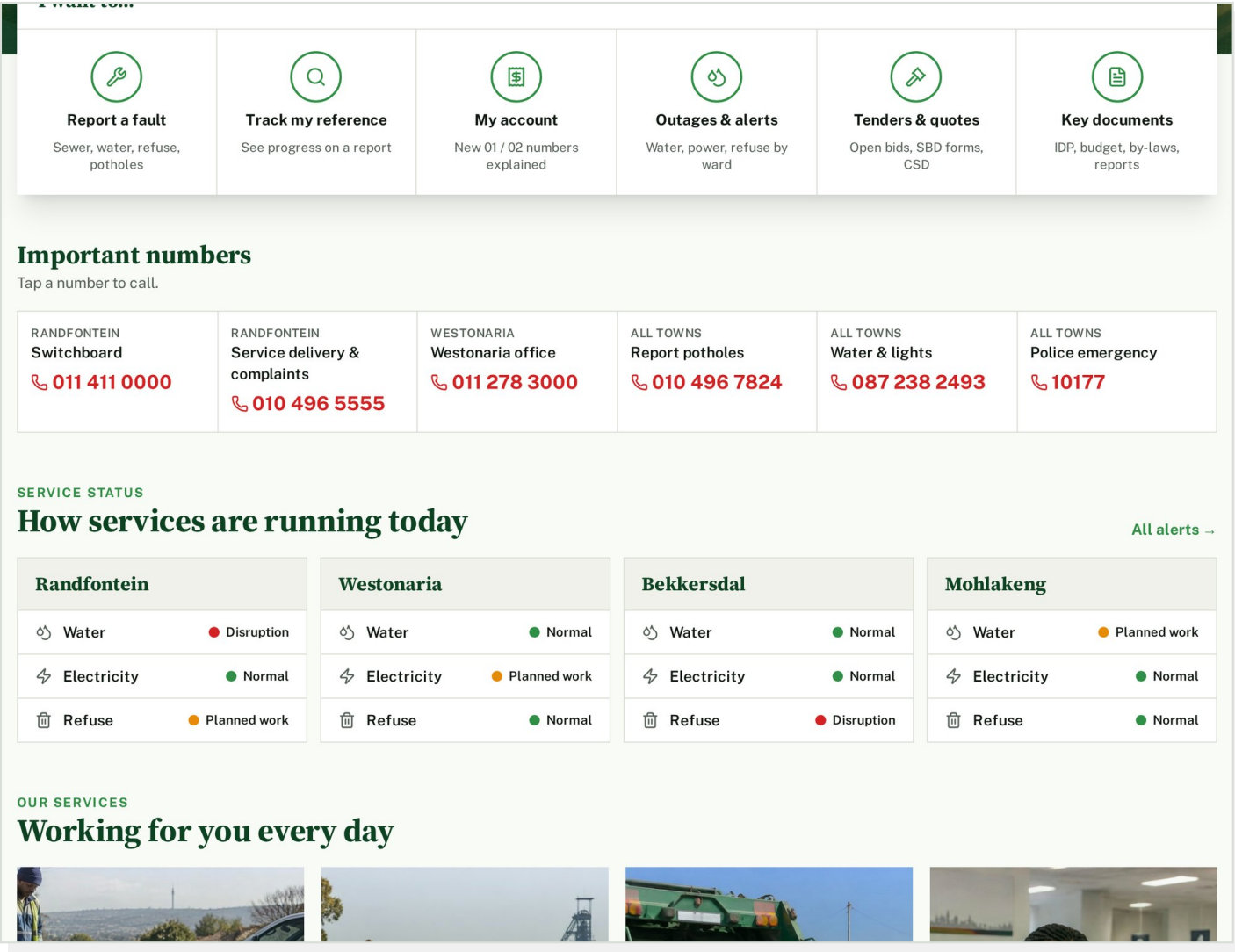
Homepage / services, using the same tasks already offered on your site.

ORIGINAL WEBSITE



Popular Services offers six tiles: Check/Pay Account, Report Issues, Tenders, Job Opportunities, Traffic Fines and Key Documents.

REDESIGN PROTOTYPE



The redesign keeps those tasks under “I want to...”, lists six important numbers with tap-to-call, and shows service status by town.

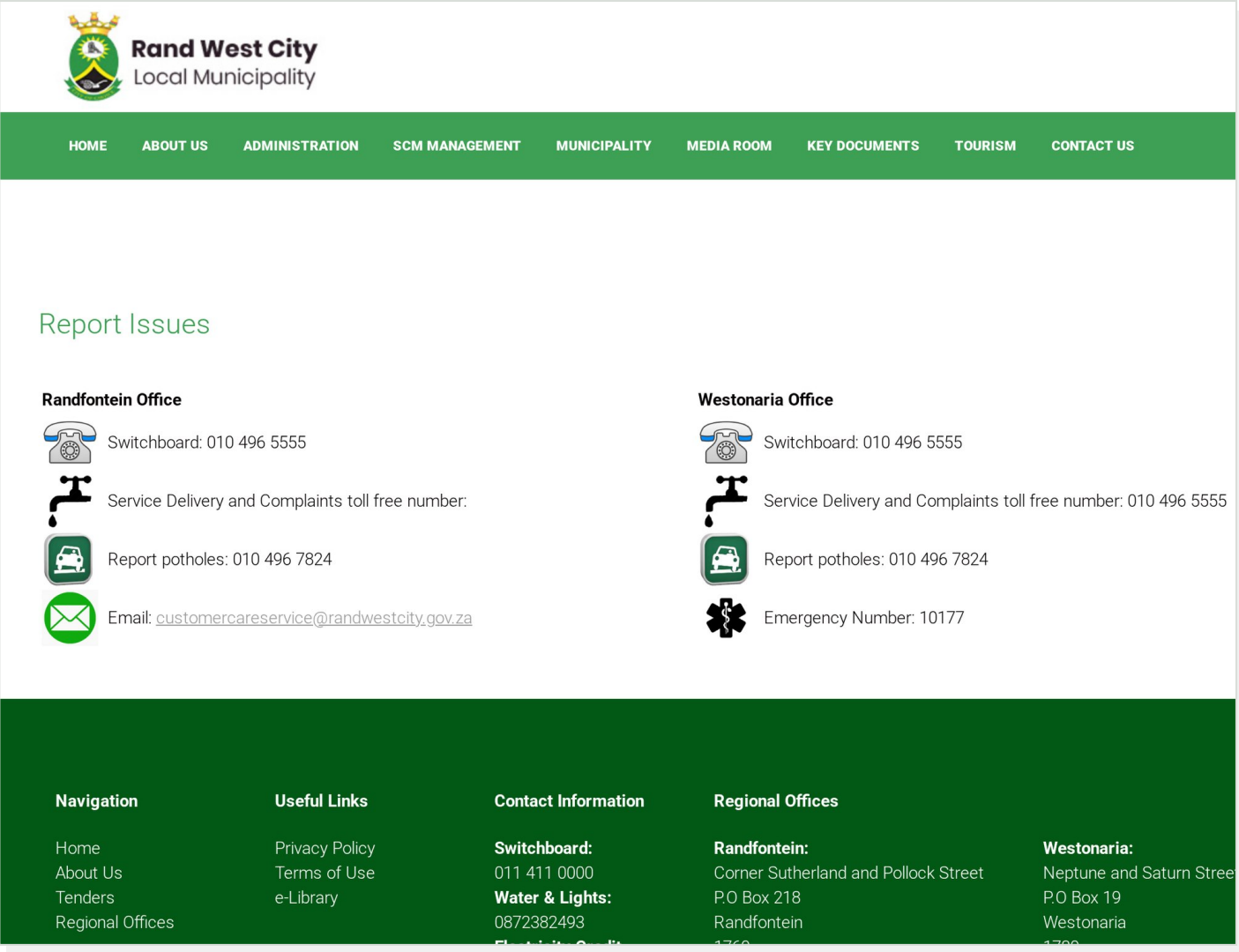
The change: The numbers residents need most sit together, ready to dial on a phone.

Prototype note: Service status by town is sample data. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

Reporting a fault, start to finish.

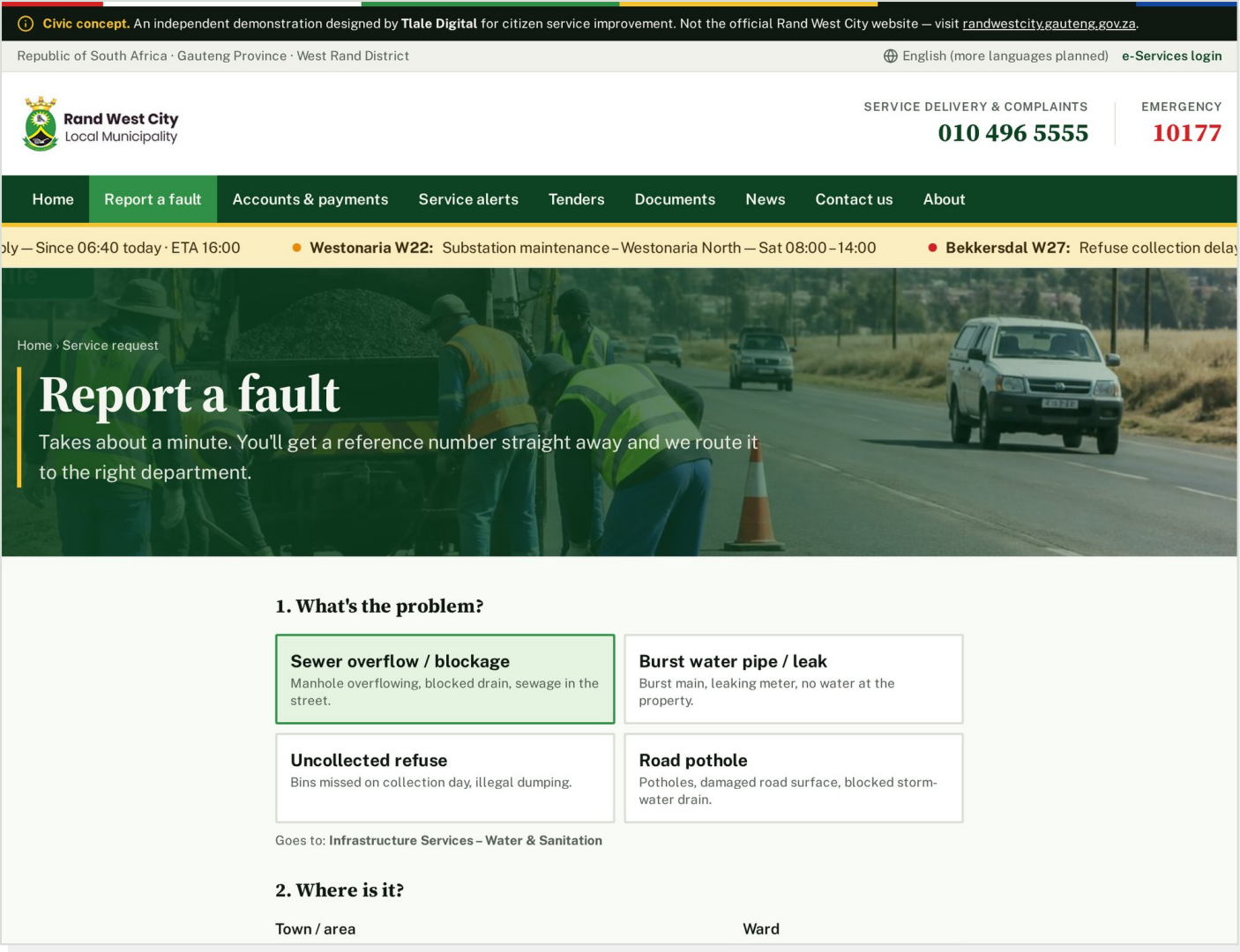
Report issues / the numbers you already publish, plus an online route.

ORIGINAL WEBSITE



Report Issues lists the Randfontein and Westonaria lines, the potholes number, emergency number and the customer care email.

REDESIGN PROTOTYPE



The redesign keeps those lines and adds a three-step form for sewer, water, refuse and potholes that returns a tracking reference.

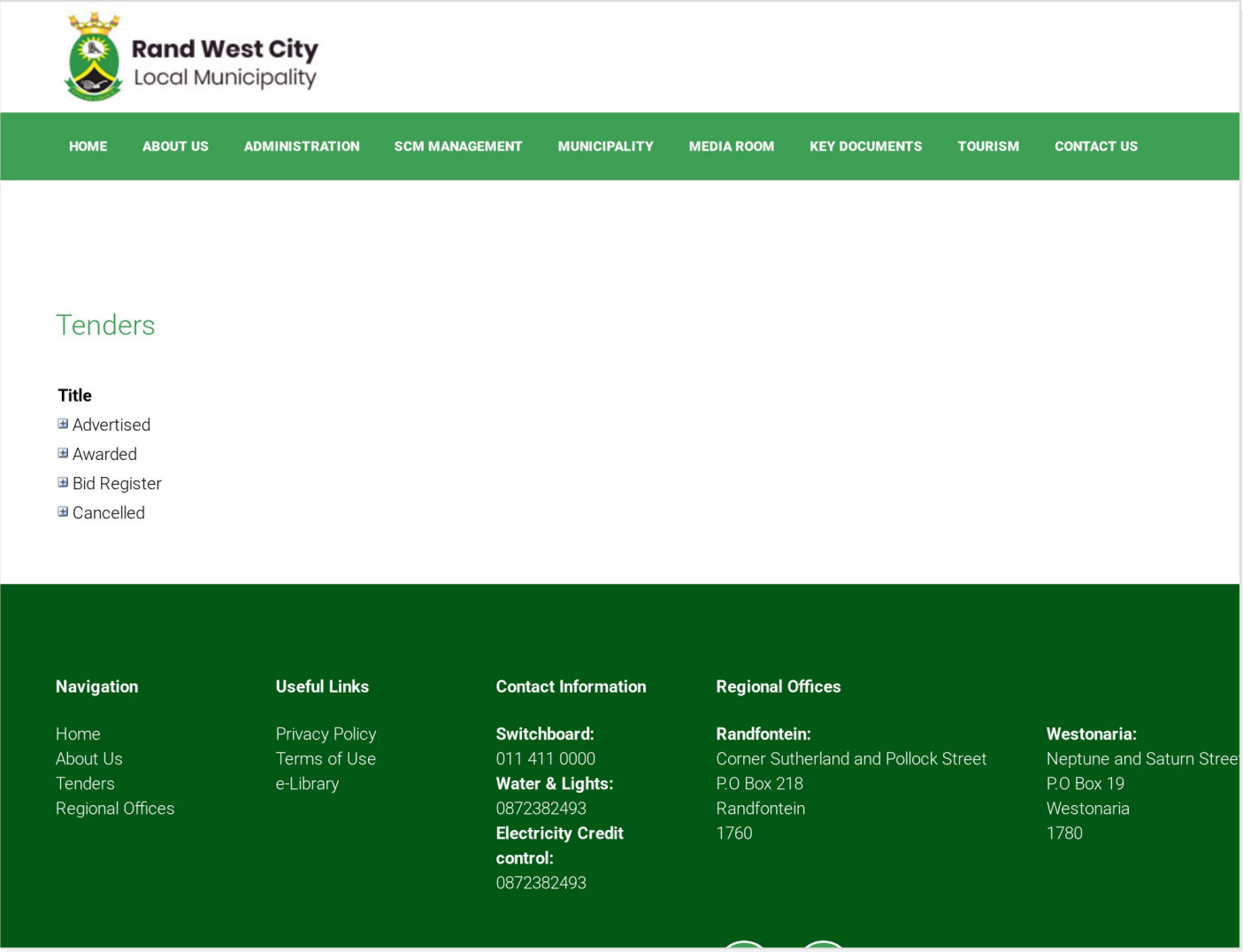
The change: Residents can report by phone or online, and look the report up again with its reference.

Prototype note: Reports are stored in the prototype only and are not yet routed to departments. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

Tenders a supplier can act on.

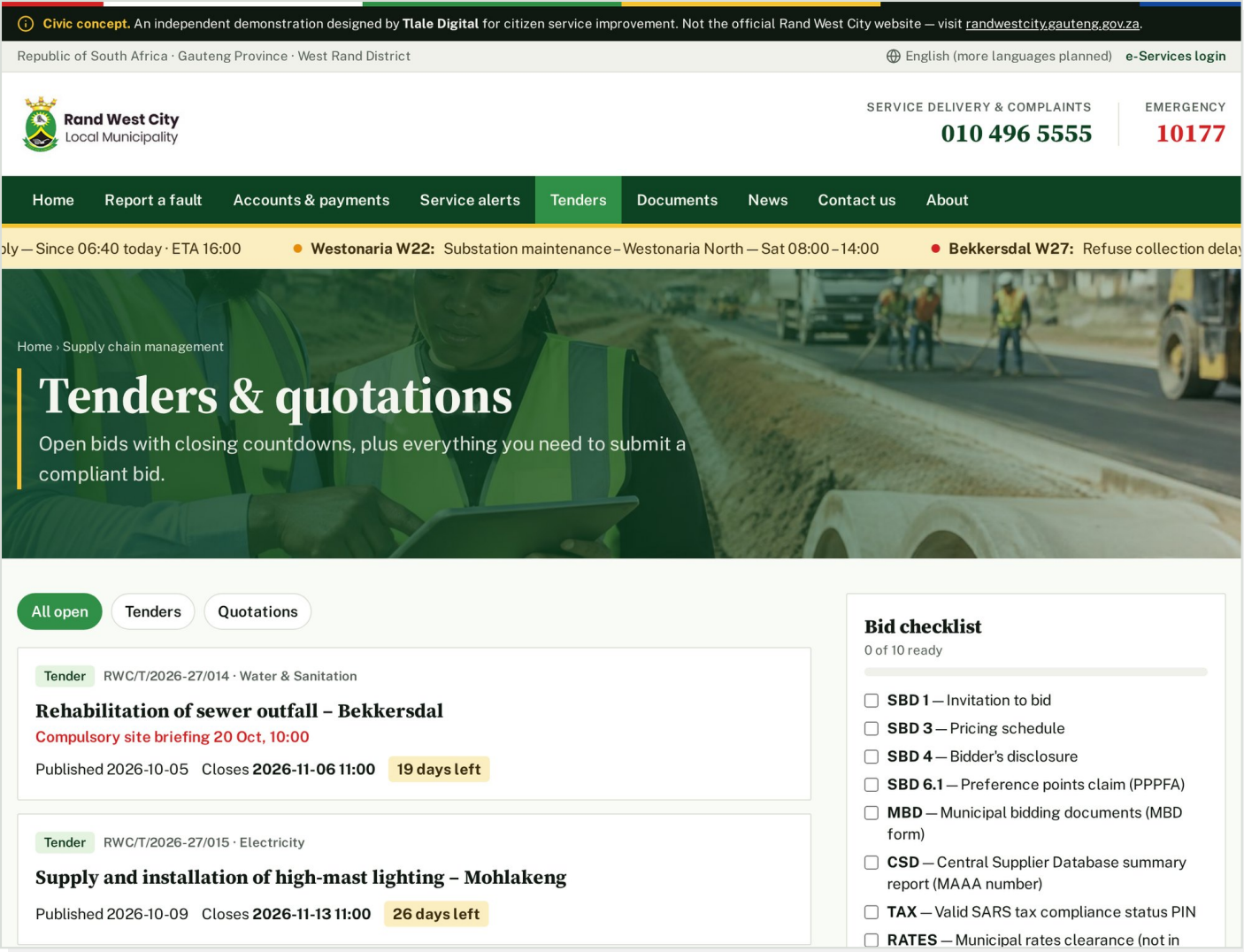
Supply chain management / tenders and quotations.

ORIGINAL WEBSITE



The Tenders page groups notices under Advertised, Awarded, Bid Register and Cancelled.

REDESIGN PROTOTYPE



The redesign lists each tender with its number, closing date and status, beside an SBD document checklist and CSD registration links.

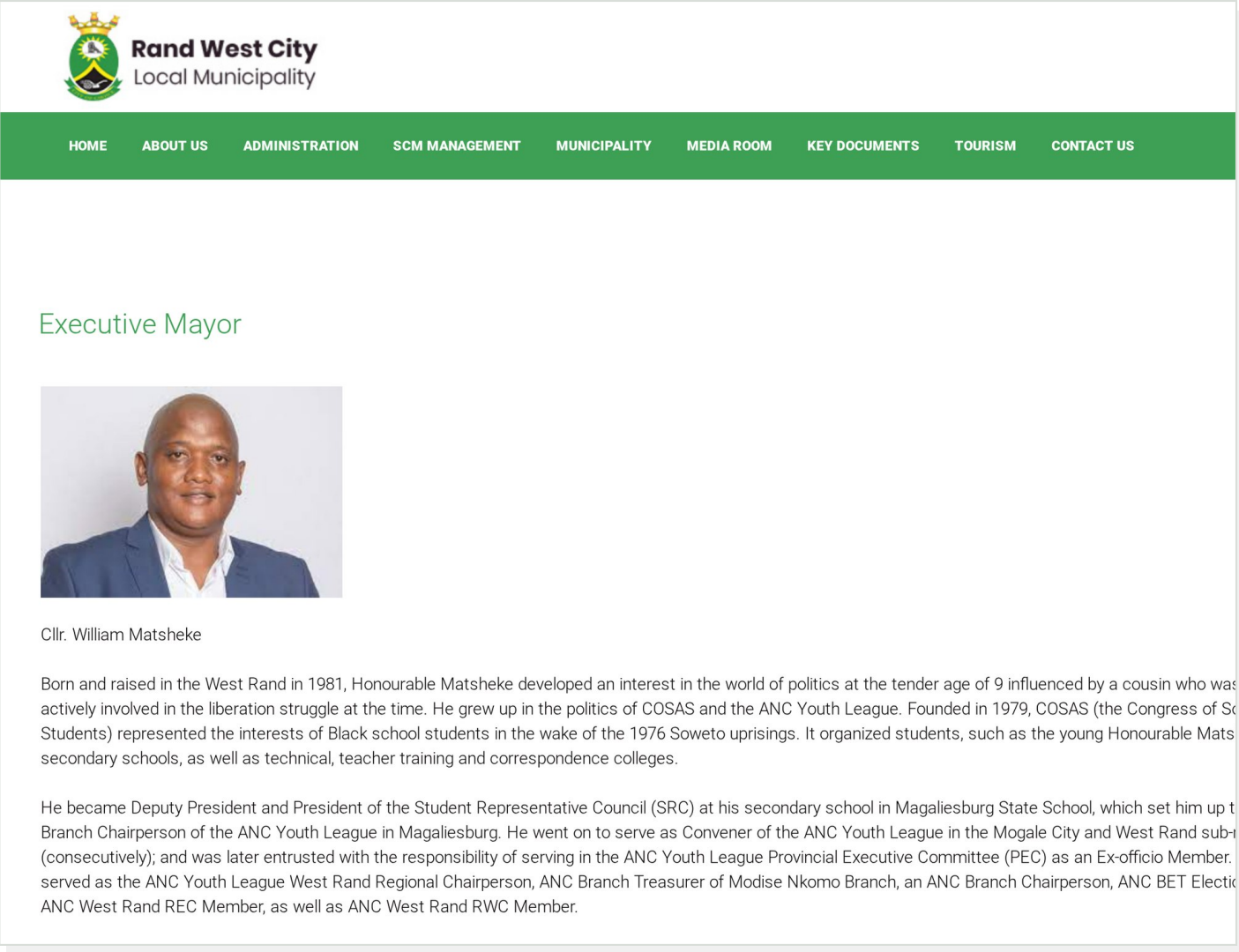
The change: Suppliers see what is open, when it closes and what to submit on one page.

Prototype note: Tenders and quotations shown are sample entries. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

The Executive Mayor, on the homepage.

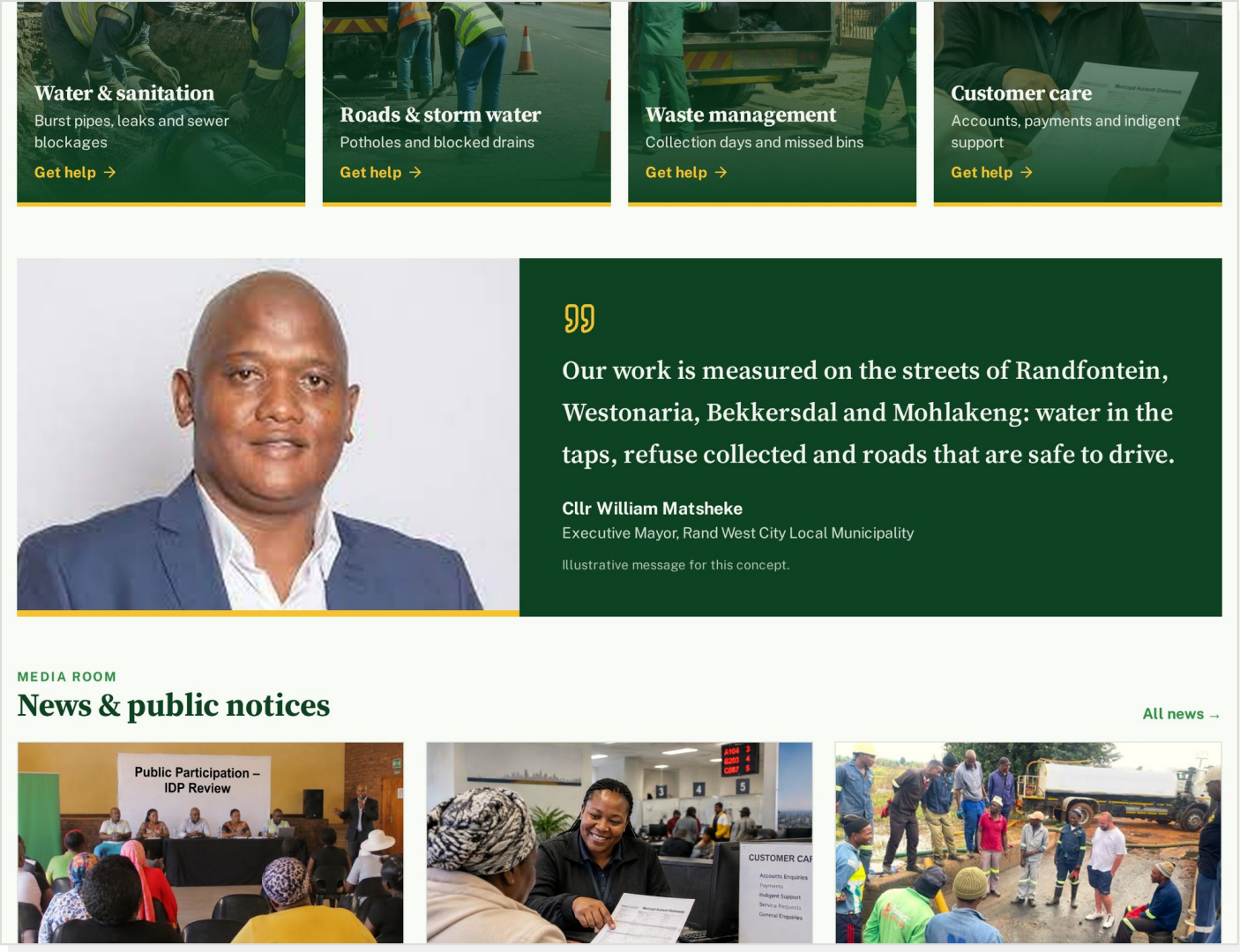
Executive Mayor / the official portrait of Cllr William Matsheke.

ORIGINAL WEBSITE



The Executive Mayor page carries Cllr Matsheke's official portrait and full biography.

REDESIGN PROTOTYPE



The redesign brings the same portrait onto the homepage with a short message, next to service highlights and news.

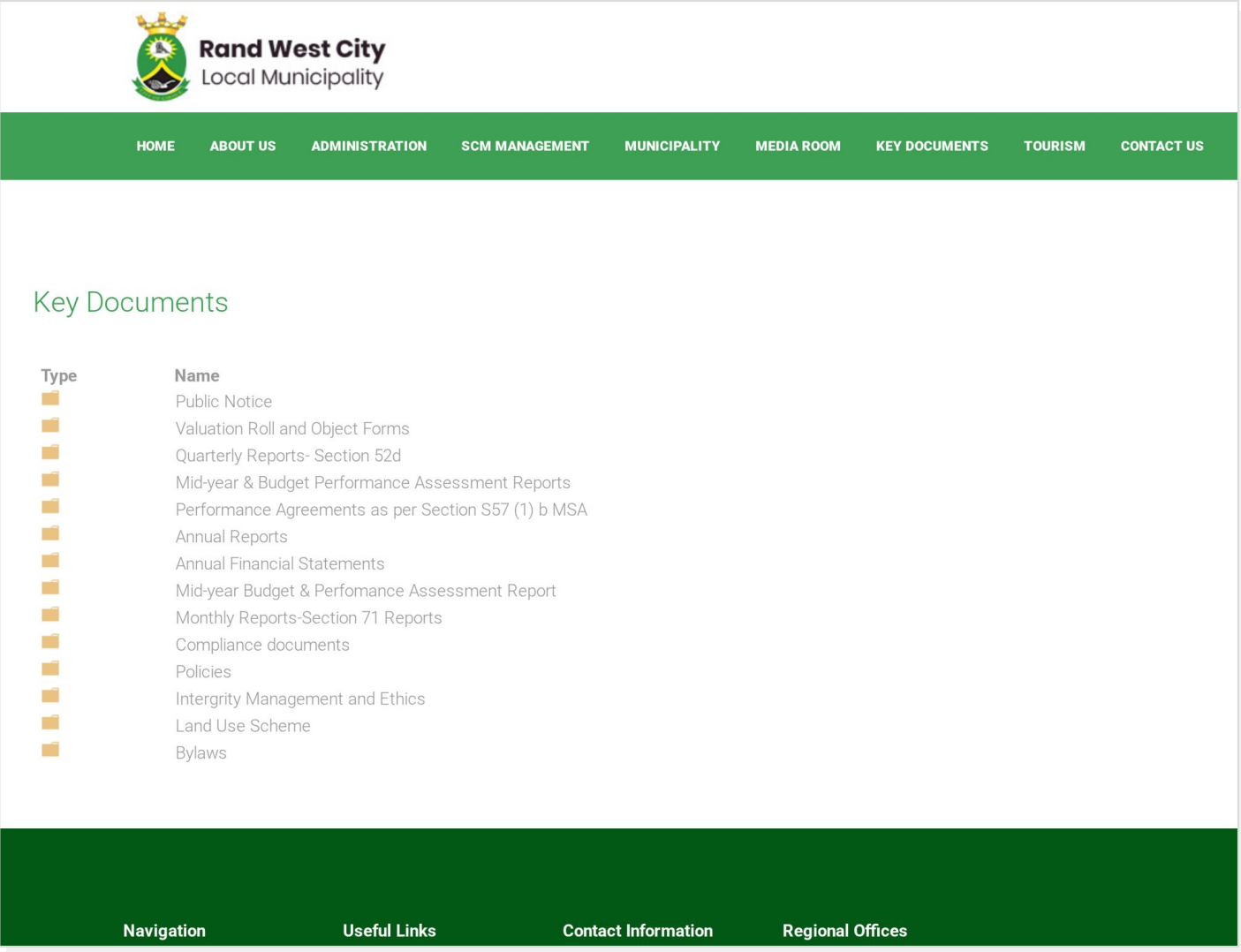
The change: Leadership is visible to every visitor, not only those who open the Mayor's page.

Prototype note: The Mayor's message is illustrative wording; service photos are AI-generated placeholders. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

Documents grouped the way people look for them.

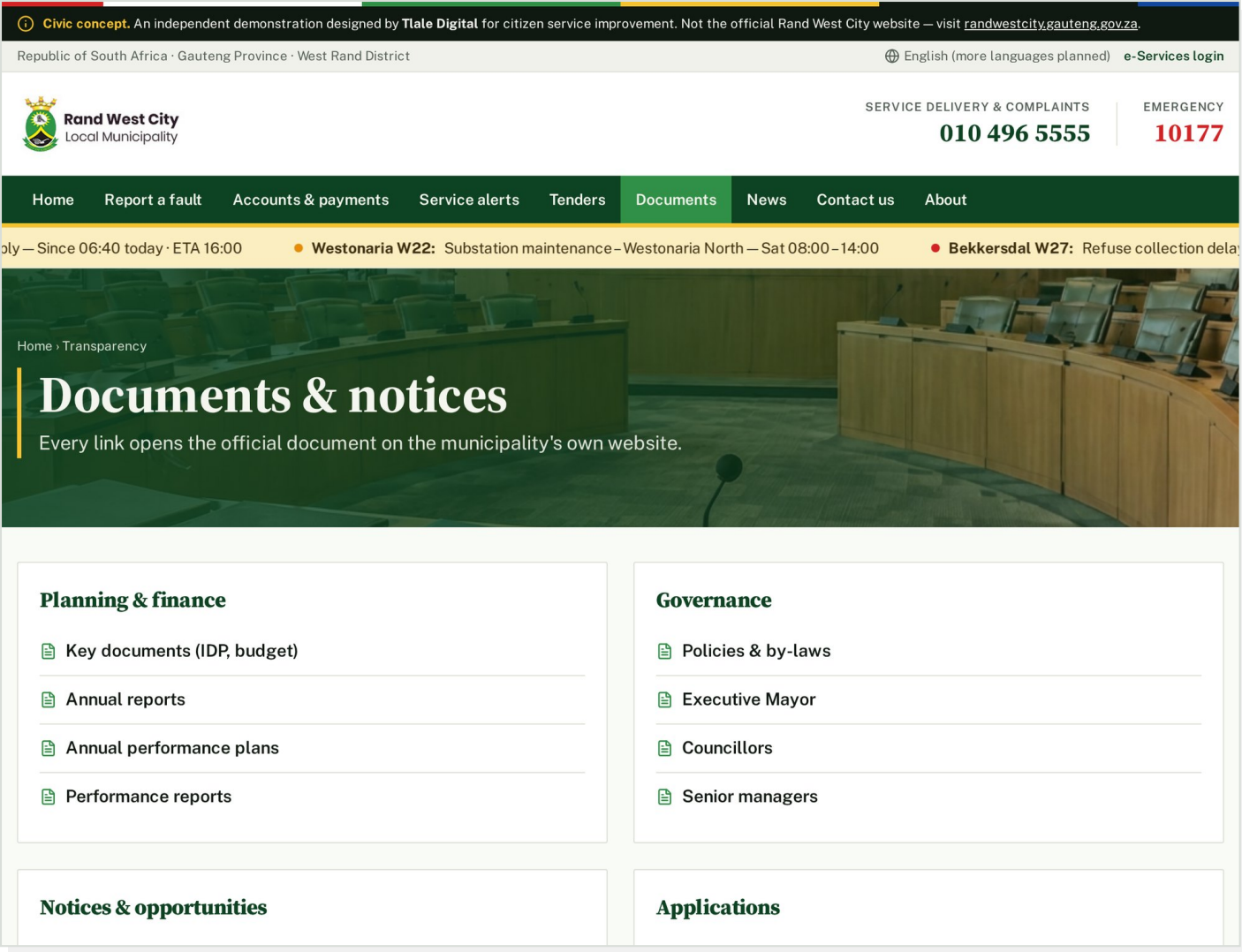
Key documents / IDP, budgets, annual reports, policies and by-laws.

ORIGINAL WEBSITE



Key Documents lists the municipality's publications in a single list by type.

REDESIGN PROTOTYPE



The redesign sorts them into Planning & finance, Governance, Notices & opportunities and Applications, each linking to the official file.

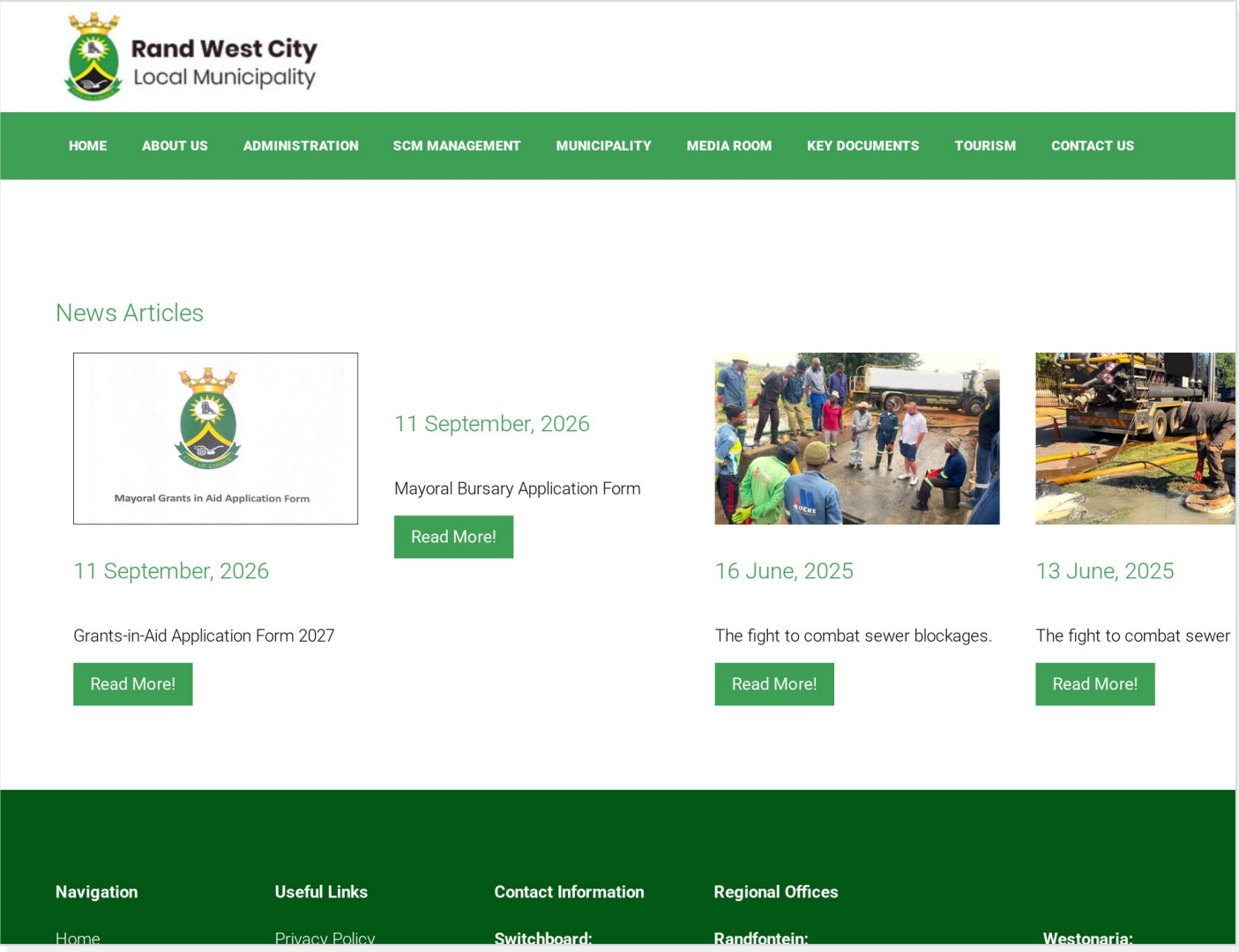
The change: A resident or councillor finds the IDP or a bursary form in one step.

Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

News with the stories you already publish.

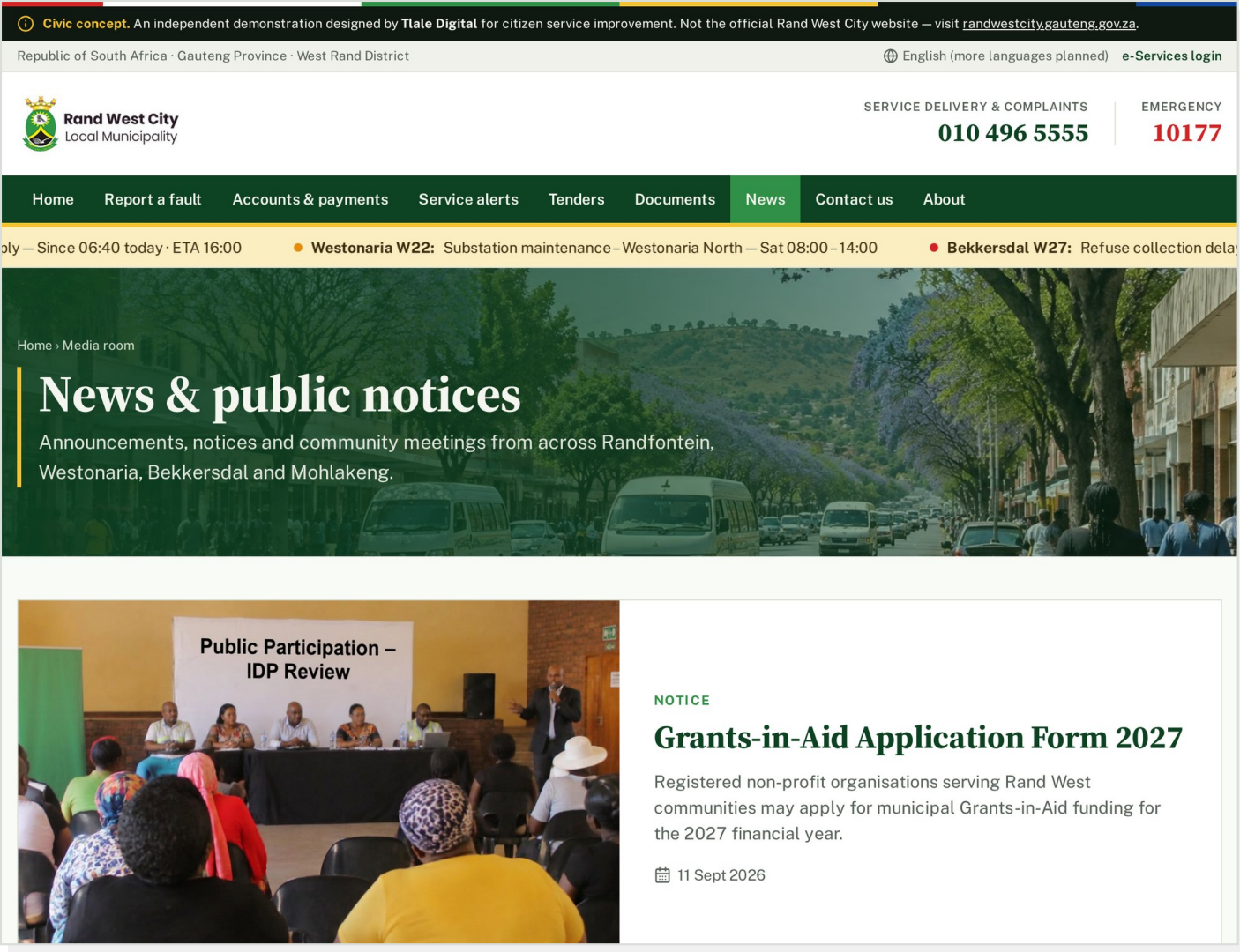
Media room / news articles and public notices.

ORIGINAL WEBSITE



News Articles shows the Grants-in-Aid and Mayoral Bursary forms and the sewer blockage story.

REDESIGN PROTOTYPE



The redesign features the same stories with large photos, dates and categories, with the latest item leading.

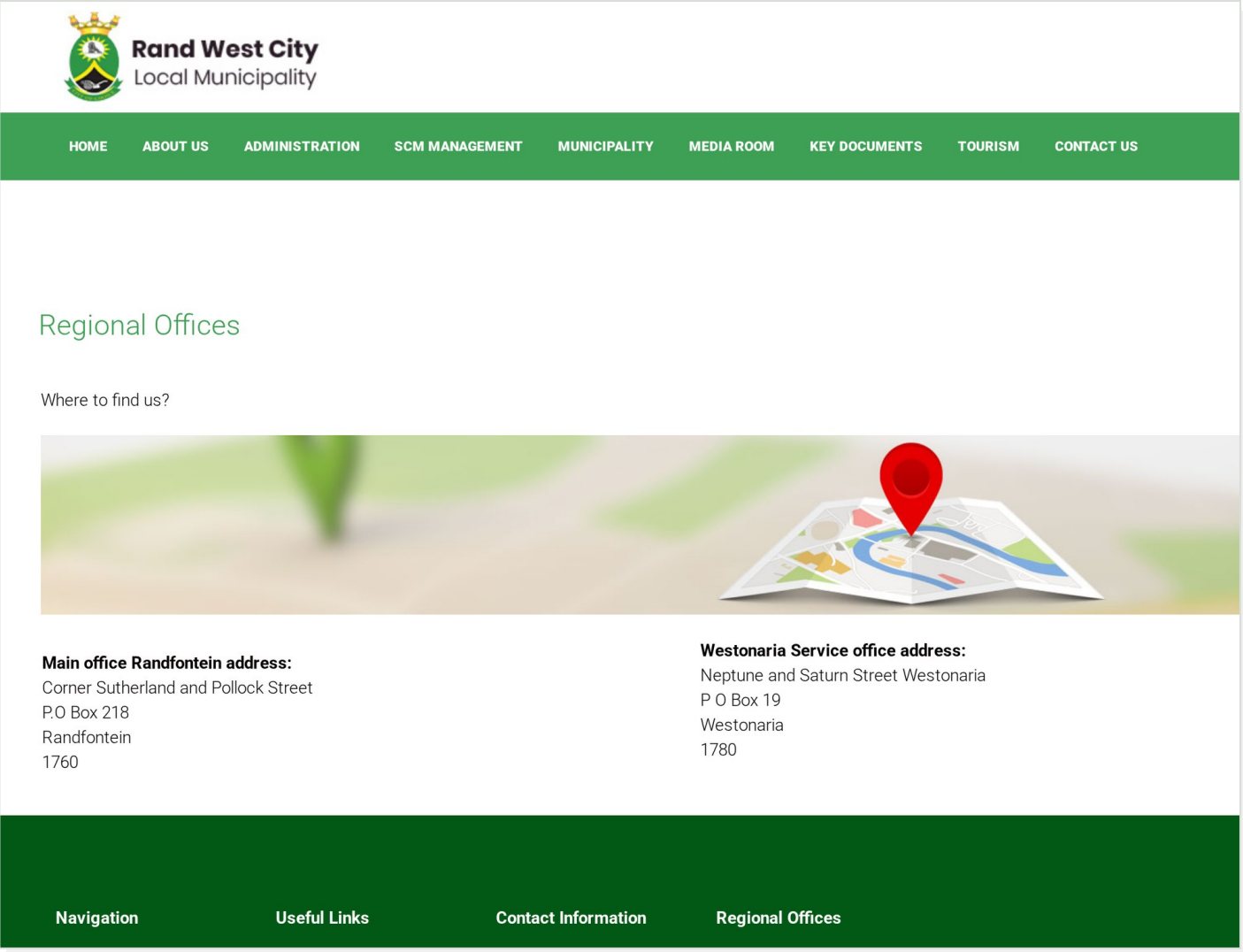
The change: Notices that residents need to act on are easy to spot and date.

Prototype note: Some news items are sample entries; some photos are AI-generated placeholders. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

Offices and directorates in one directory.

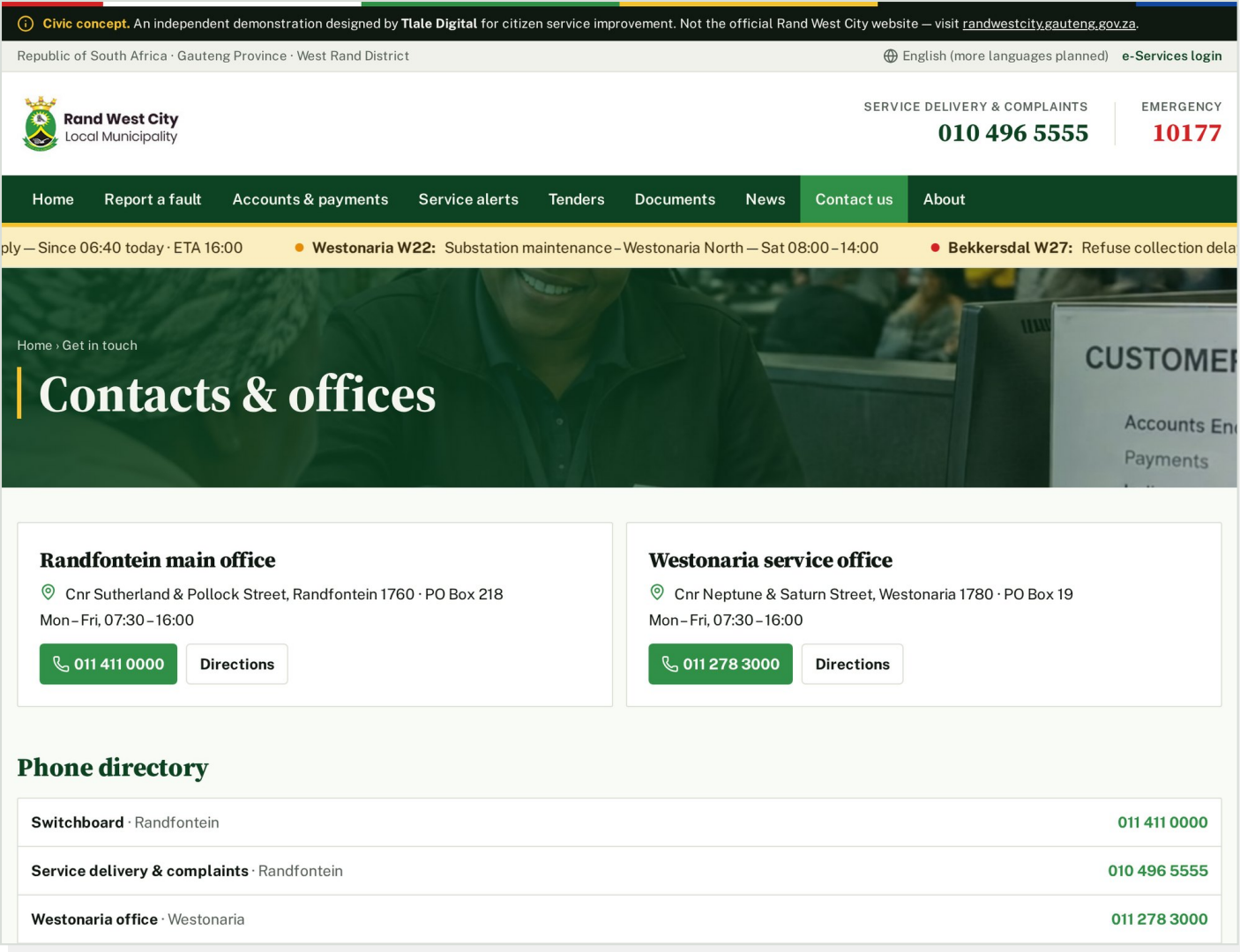
Contact / regional offices in Randfontein and Westonaria.

ORIGINAL WEBSITE



Regional Offices shows a map with the Randfontein and Westonaria office addresses.

REDESIGN PROTOTYPE



The redesign pairs both offices with tap-to-call numbers and directions, then a full phone directory and directorate contacts.

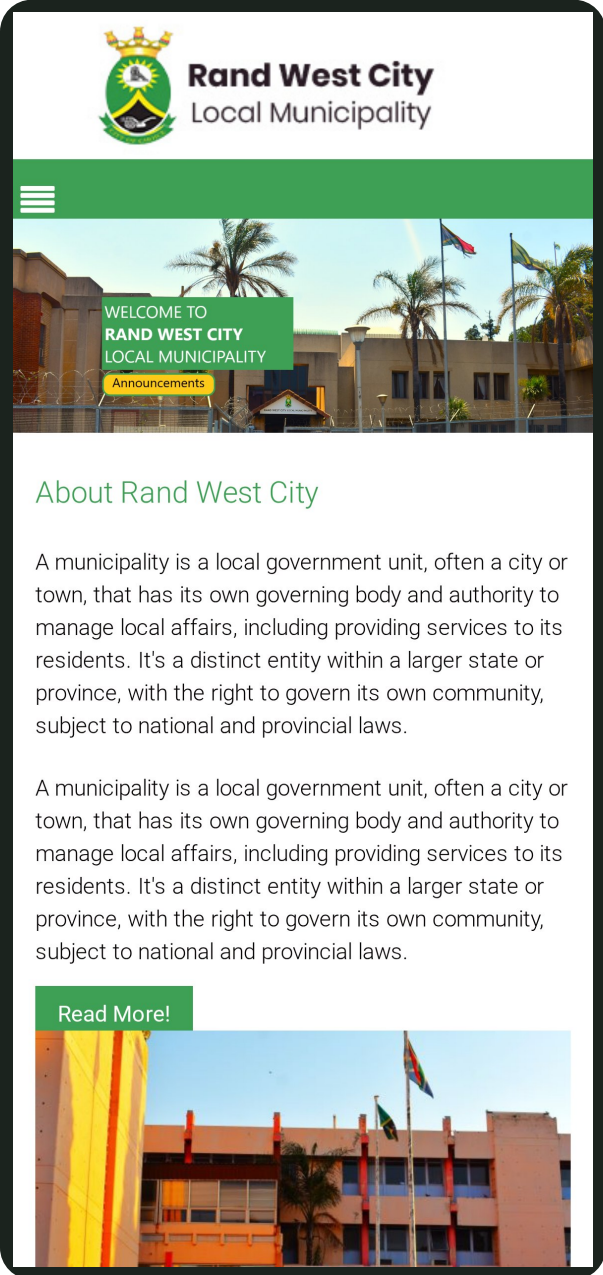
The change: Every office, number and directorate can be reached from one page.

Prototype note: Office hours shown are not yet confirmed. Screenshots are matching sections captured 19 October 2026. Design observation only; no results are claimed.

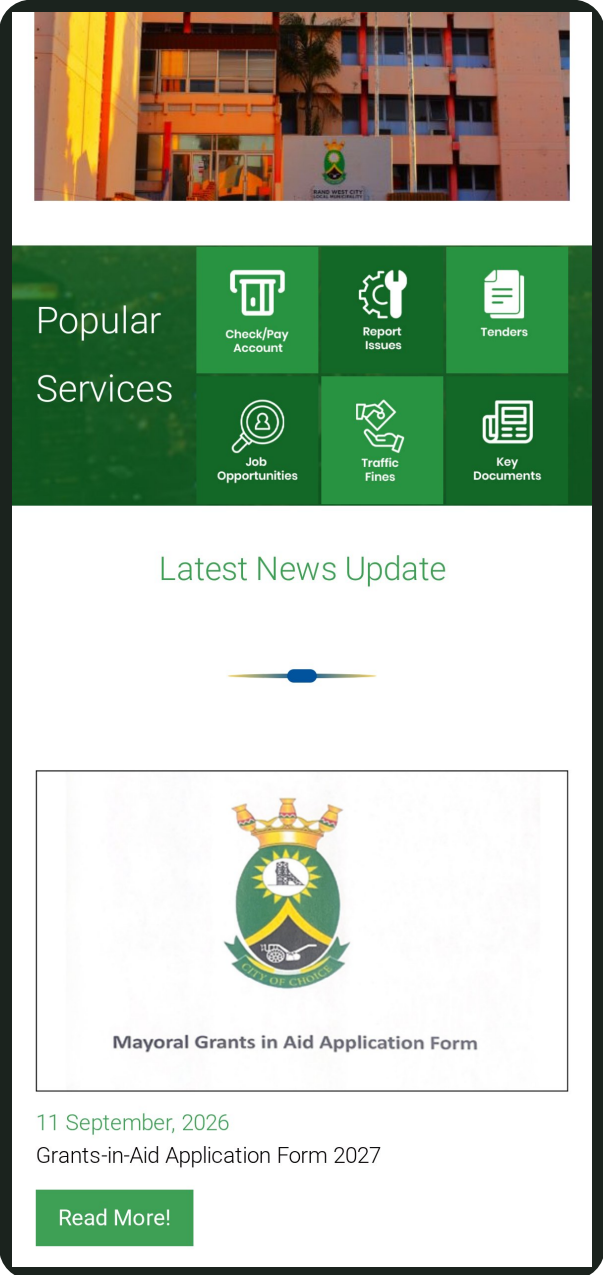
The phone experience.

Most residents will open the site on a phone. Original on the left, redesign on the right.

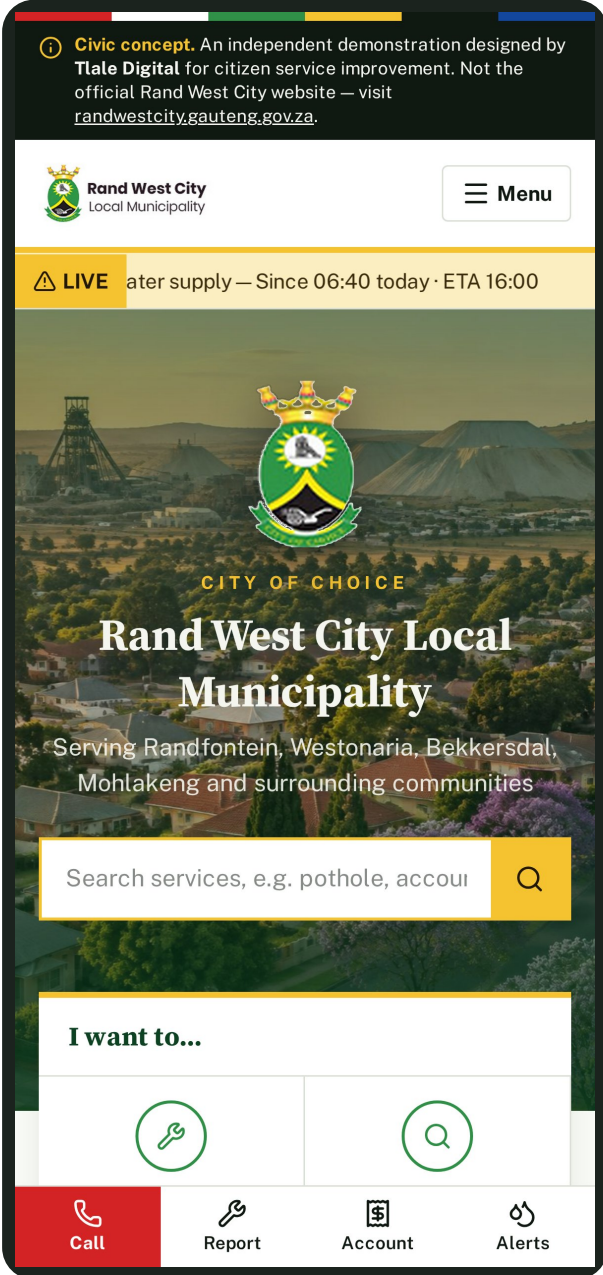
ORIGINAL · HOME



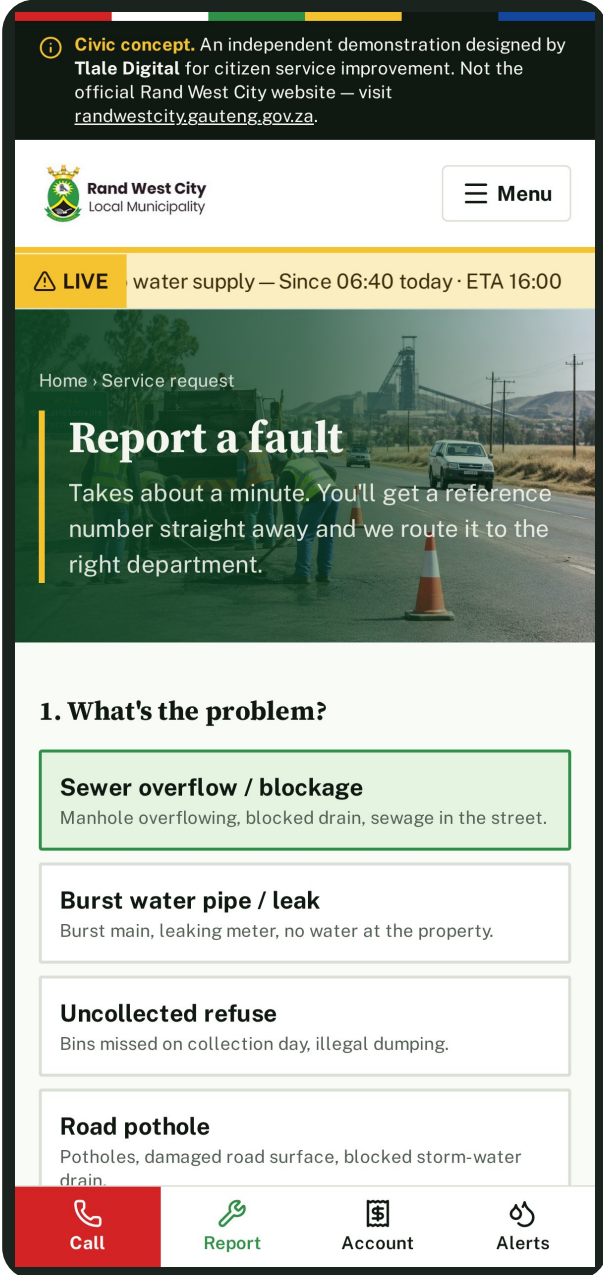
ORIGINAL · POPULAR SERVICES



REDESIGN · HOME



REDESIGN · REPORT A FAULT



On the redesign, a fixed bar at the bottom of every page keeps Call, Report, Account and Alerts one tap away, and forms are sized for a thumb.

Prototype note: The live ticker on the phone uses sample alerts. Phone screens captured at 390 px wide, 19 October 2026.

Let's talk about the redesign.

This concept was prepared independently to show how Rand West City's services could be presented to residents of Randfontein, Westonaria, Bekkersdal and Mohlakeng. I would welcome the chance to walk your department through it, hear what matters most to you, and adjust it to your priorities.

Rahael Tlale

Tlale Digital

069 824 3518

raphaeljunior152@gmail.com

WHAT IS SAMPLE OR NOT YET BUILT

- **Placeholder photos.** Service and town photos (homepage slideshow, water repairs, refuse, roads, customer care, infrastructure, council chamber, community) are AI-generated illustrations. The sewer team, crest, logo and Mayor's portrait come from the official website.
- **Sample content.** Outage alerts, tenders, quotations and some news items are examples, not real notices.
- **Mayor's message.** The quote is illustrative wording, not a statement by Cllr Matsheke.
- **Fault reports.** The form issues a reference number, but reports are not yet sent to any municipal department.
- **Account check.** A demonstration of the 01/02 numbering only; no real accounts are looked up.
- **Office hours** shown are not yet confirmed, and a **language switcher** is not yet built.
- **Phone numbers** are taken from the official website and should be confirmed before launch.