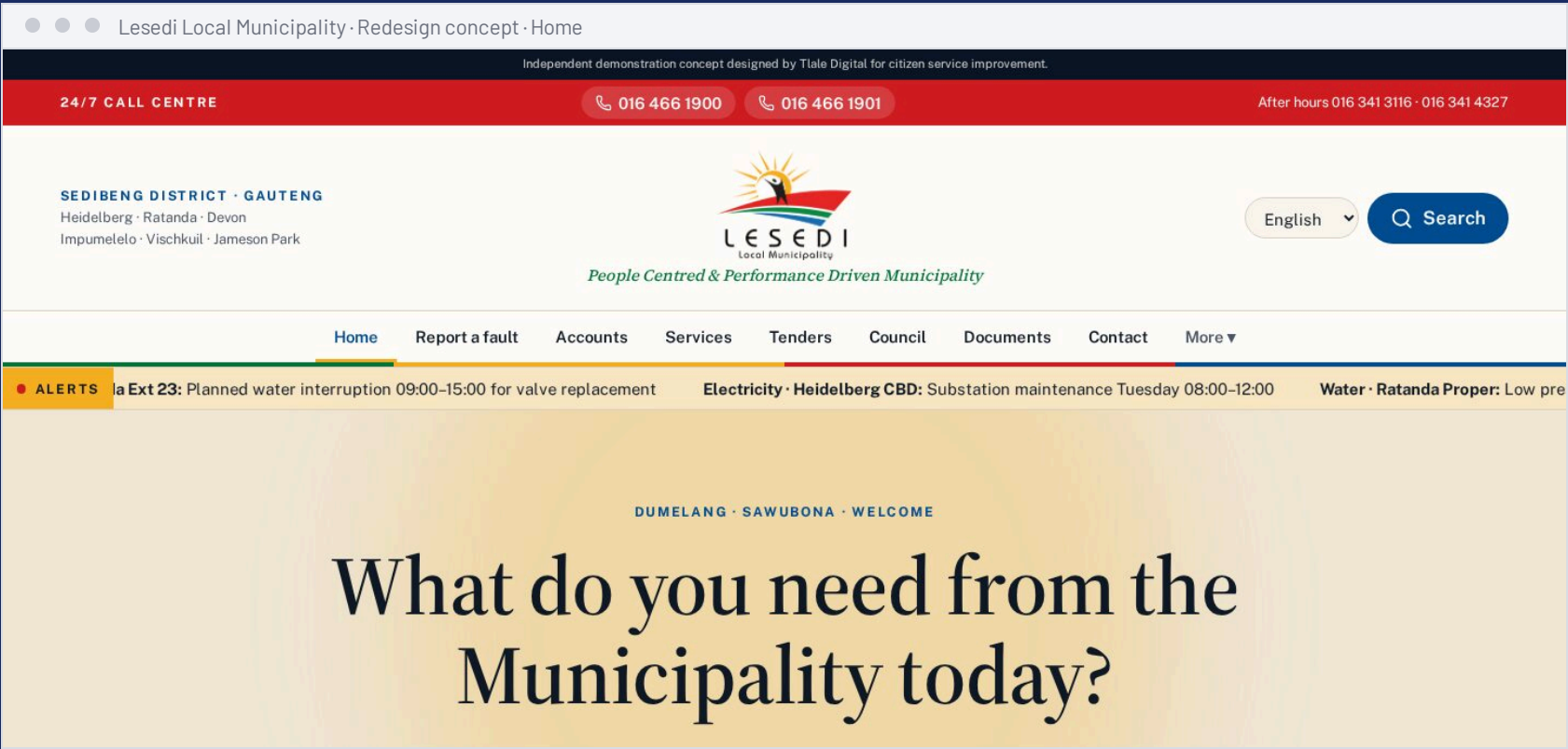




WEBSITE REDESIGN · BEFORE & AFTER

Lesedi's services, presented at a higher standard.

The current municipal website and the proposed redesign,
section by section.



Redesign home page, desktop. Screens captured 19 October 2026.

Prepared for Lesedi Local Municipality · Heidelberg, Ratanda, Devon, Impumelelo, Vischkuil, Jameson Park

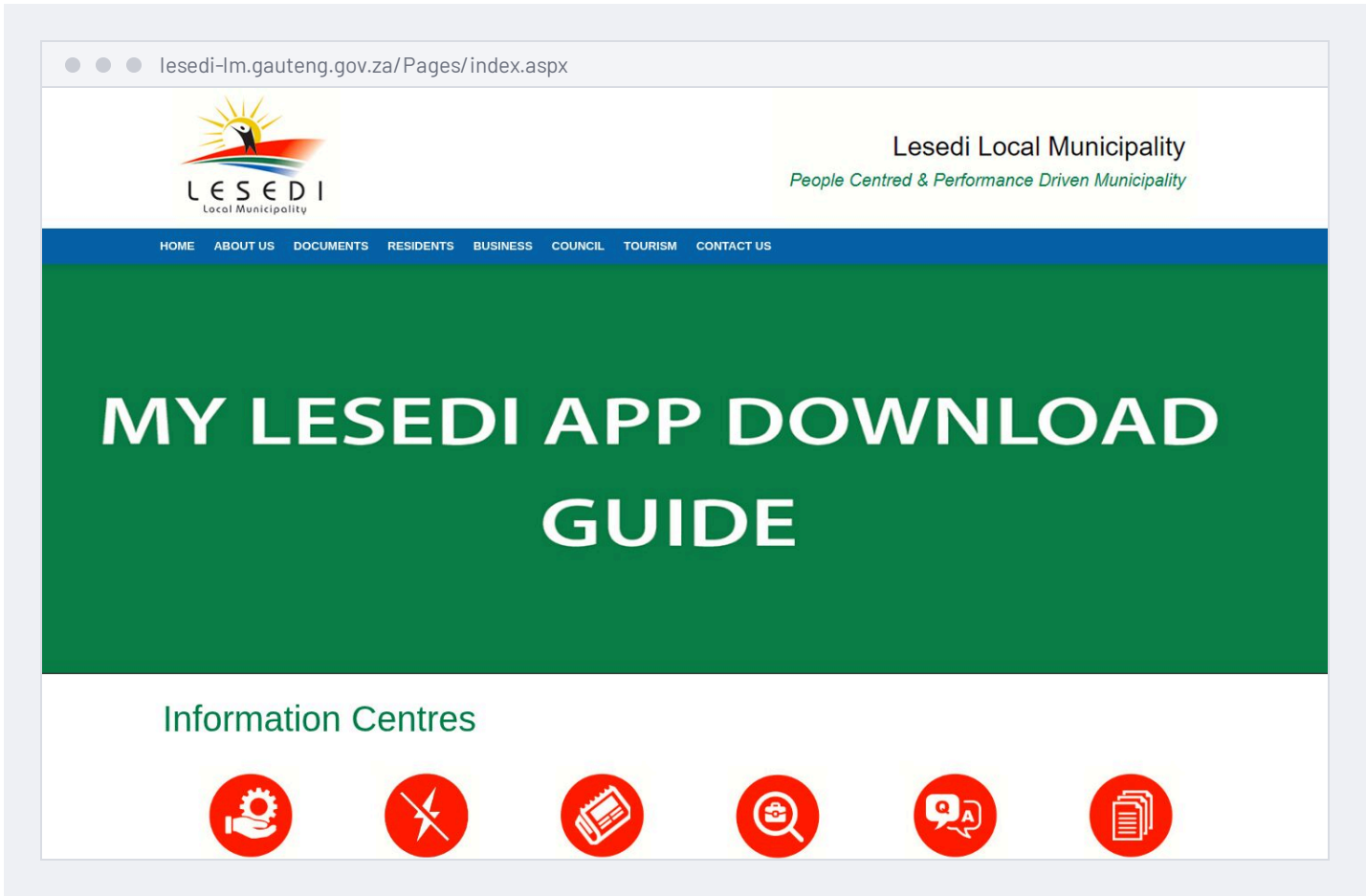
By Rahael Tlale, Tlale Digital · 069 824 3518 · raphaeljunior152@gmail.com

Independent demonstration concept designed by Tlale Digital for citizen service improvement. Not the live municipal website.

A first screen that serves residents.

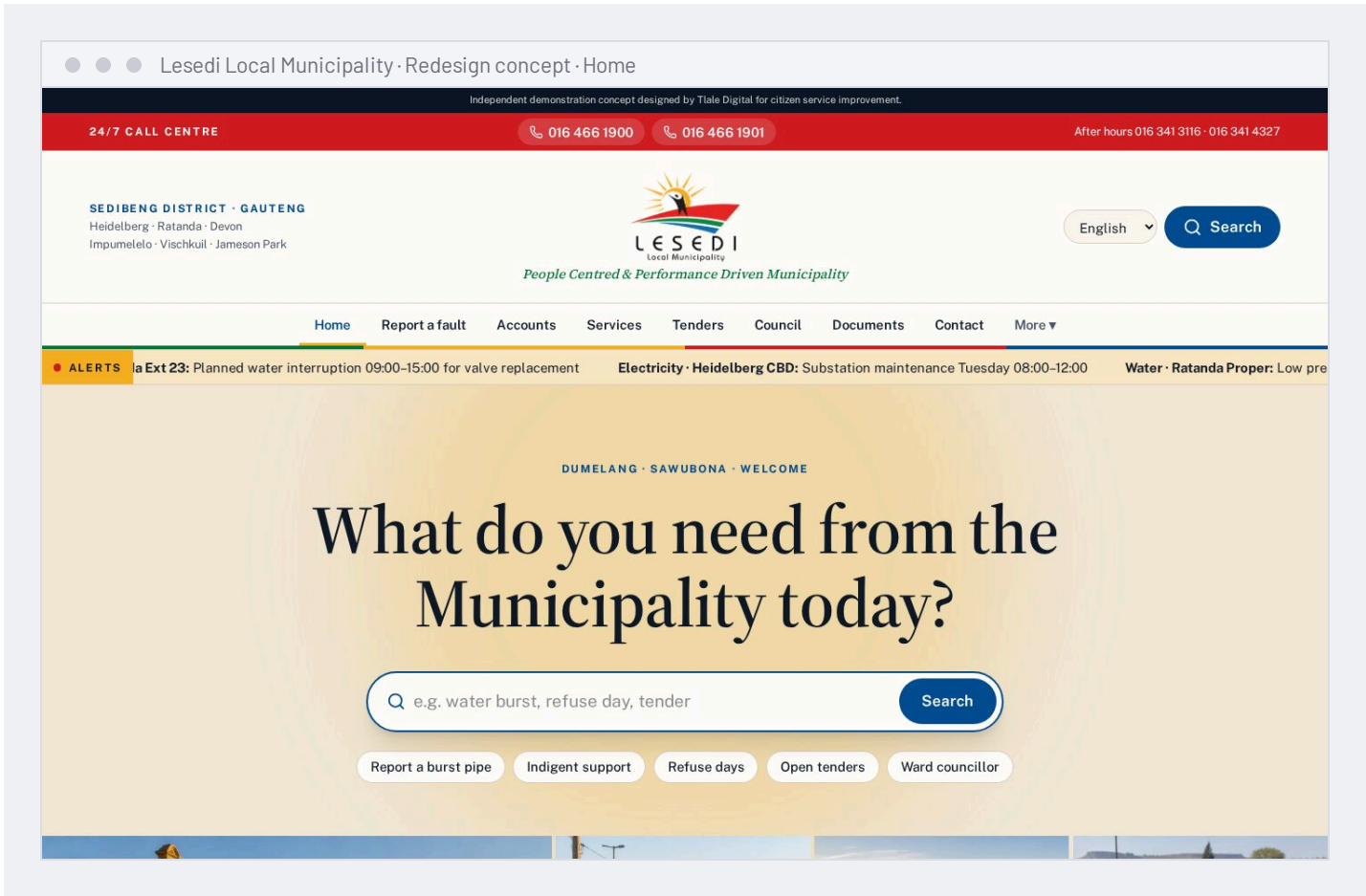
Home page / first view.

ORIGINAL WEBSITE



The current home page opens with the logo, a menu bar and a large My Lesedi app banner. Services sit below as six red icons.

REDESIGN CONCEPT



The redesign opens with the official crest, the 24/7 call centre numbers, an outage ticker and a central search with common tasks.

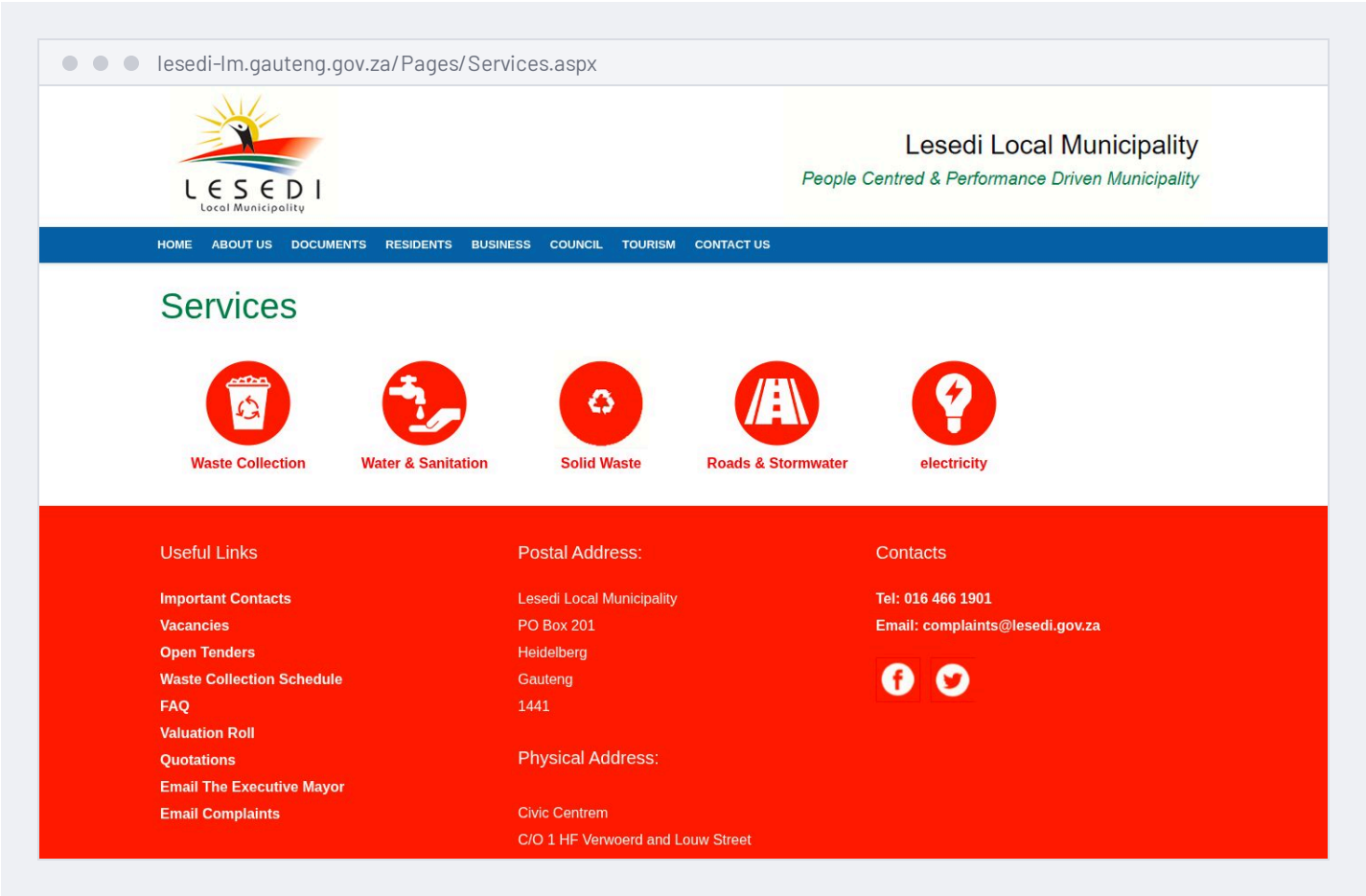
The change: Residents can call, search or report from the first screen, on any device.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Services by task, not by department.

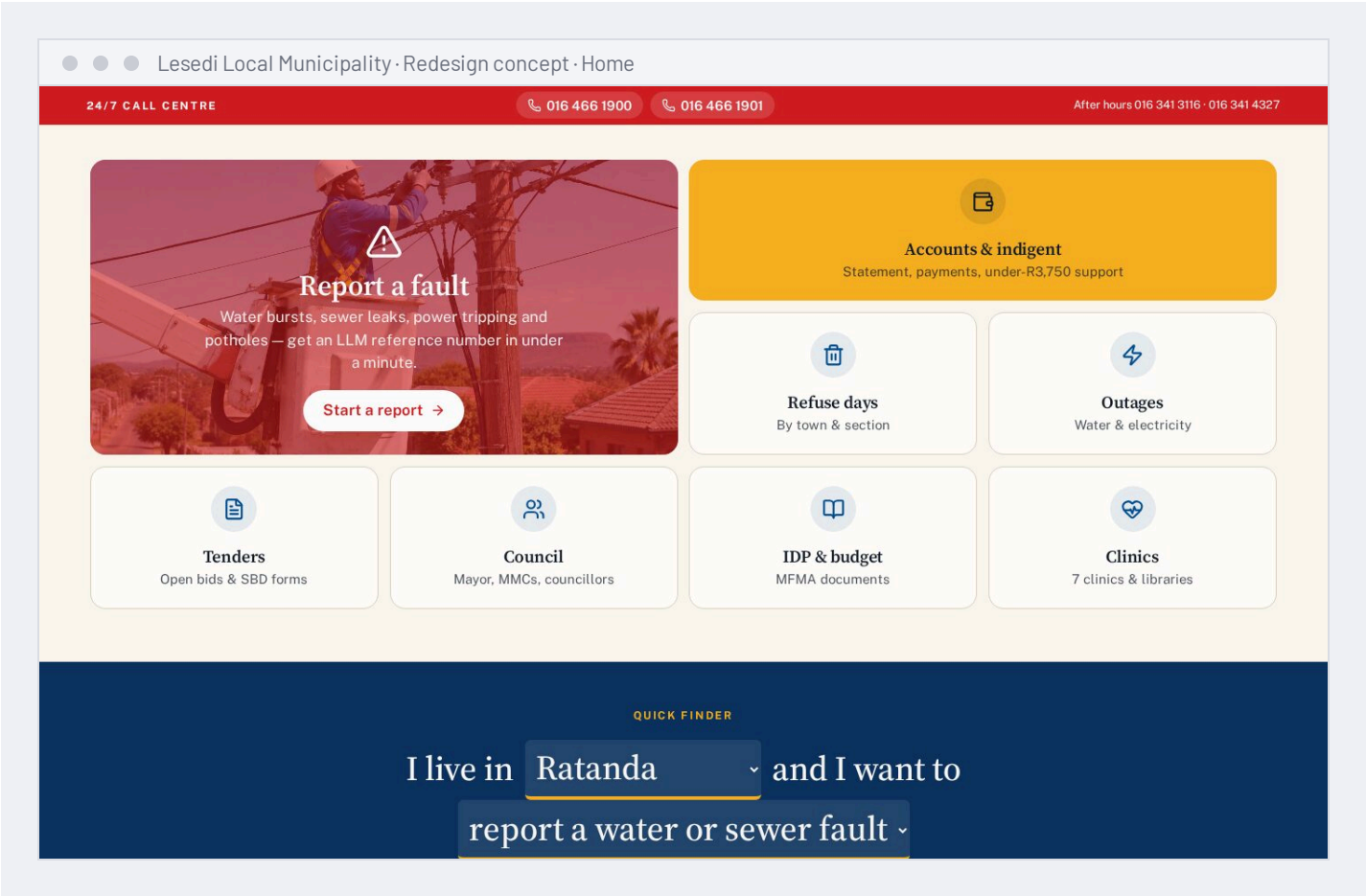
Finding a service.

ORIGINAL WEBSITE



The Services page shows five icons: Waste Collection, Water & Sanitation, Solid Waste, Roads & Stormwater and Electricity.

REDESIGN CONCEPT



A service board puts fault reporting and accounts first, then refuse days, outages, tenders, council, IDP and clinics.

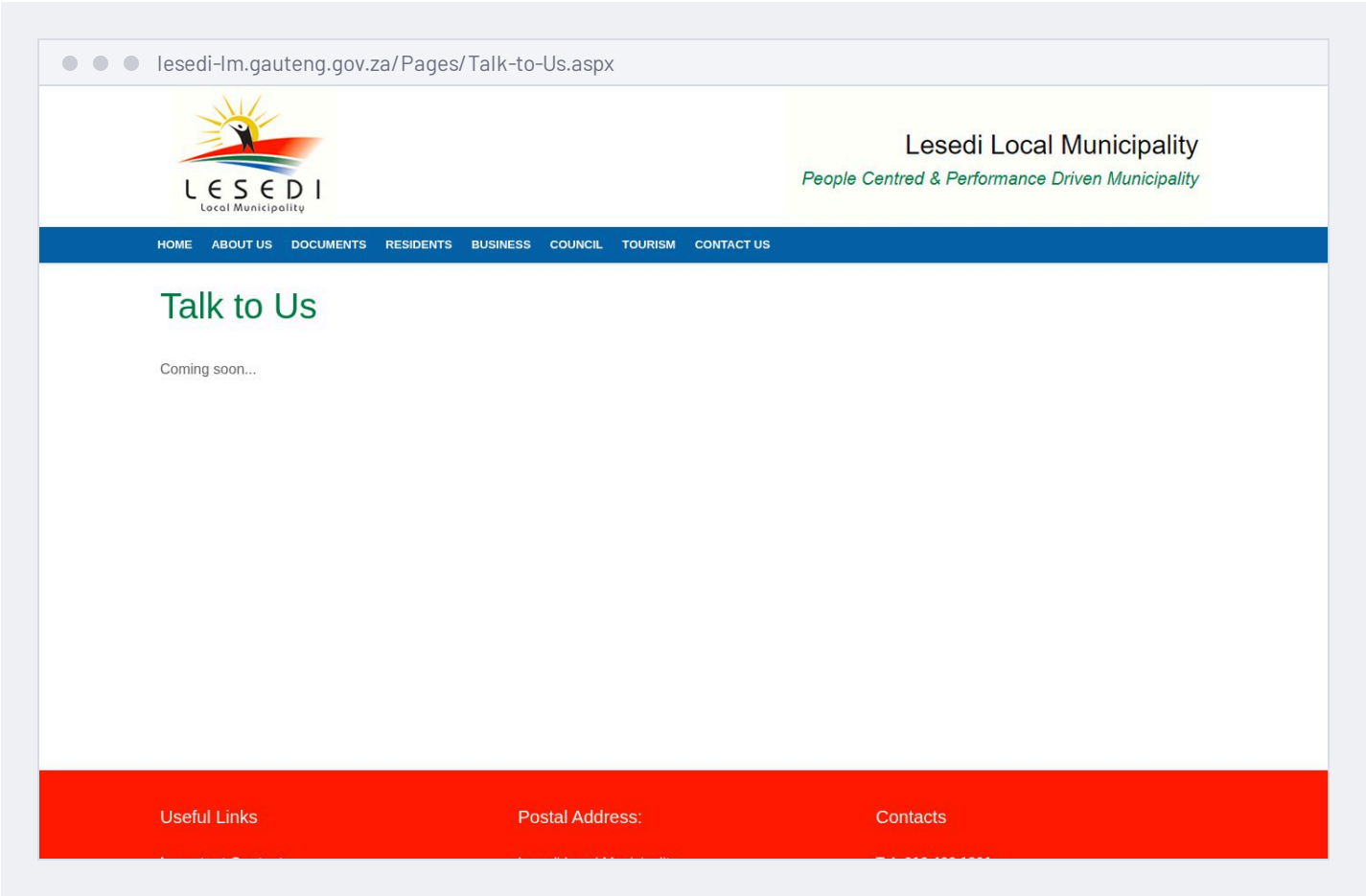
The change: The most common reasons people visit are one tap away.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Report a fault and keep a reference.

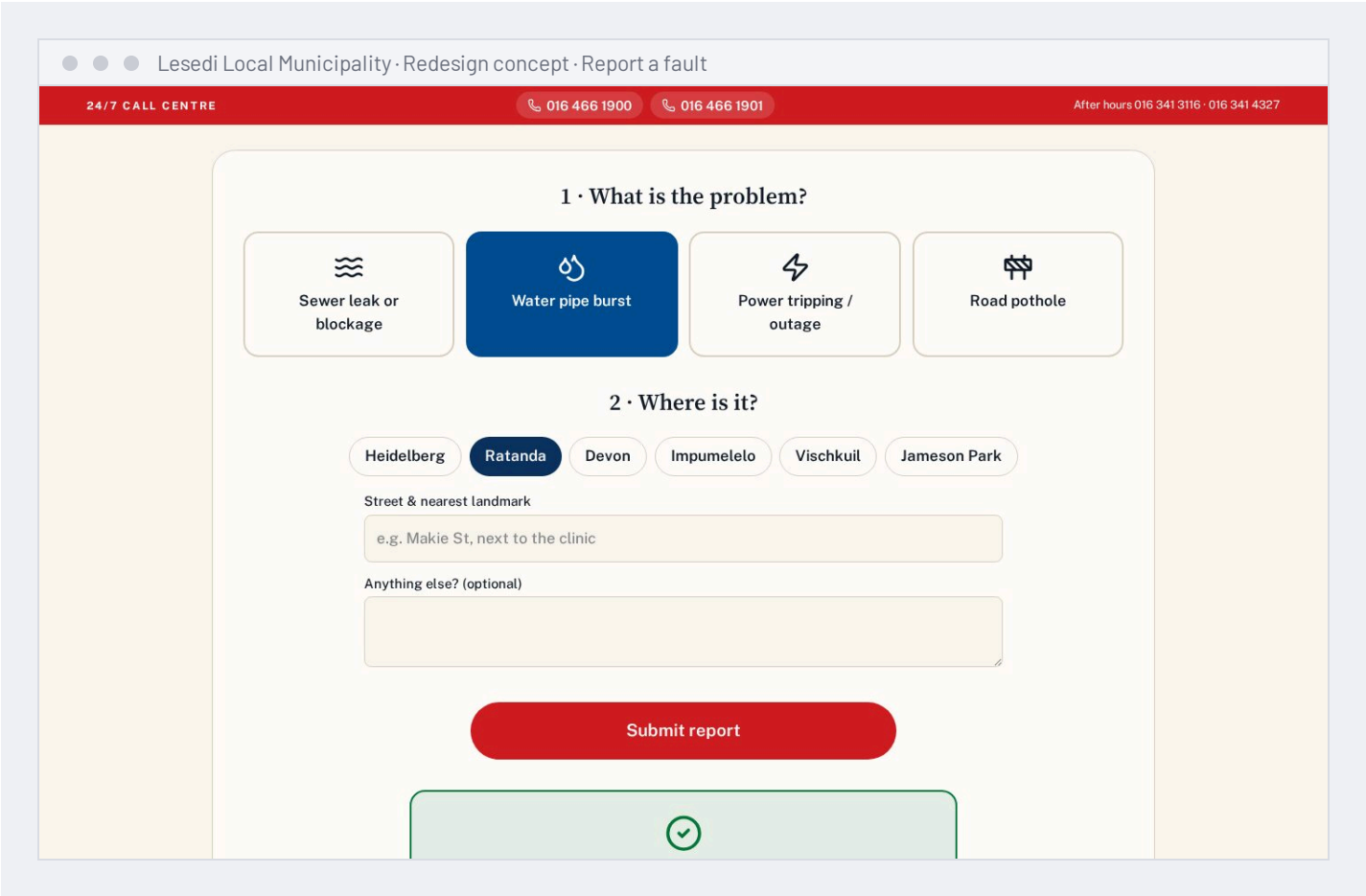
Fault reporting.

ORIGINAL WEBSITE



The Talk to Us page reads “Coming soon...”. Faults are reported by phone or email to complaints@lesedi.gov.za.

REDESIGN CONCEPT



A three-step form logs sewer, water, power and pothole faults by town, and returns a reference such as LLM-WTR-2026-000123 that can be tracked.

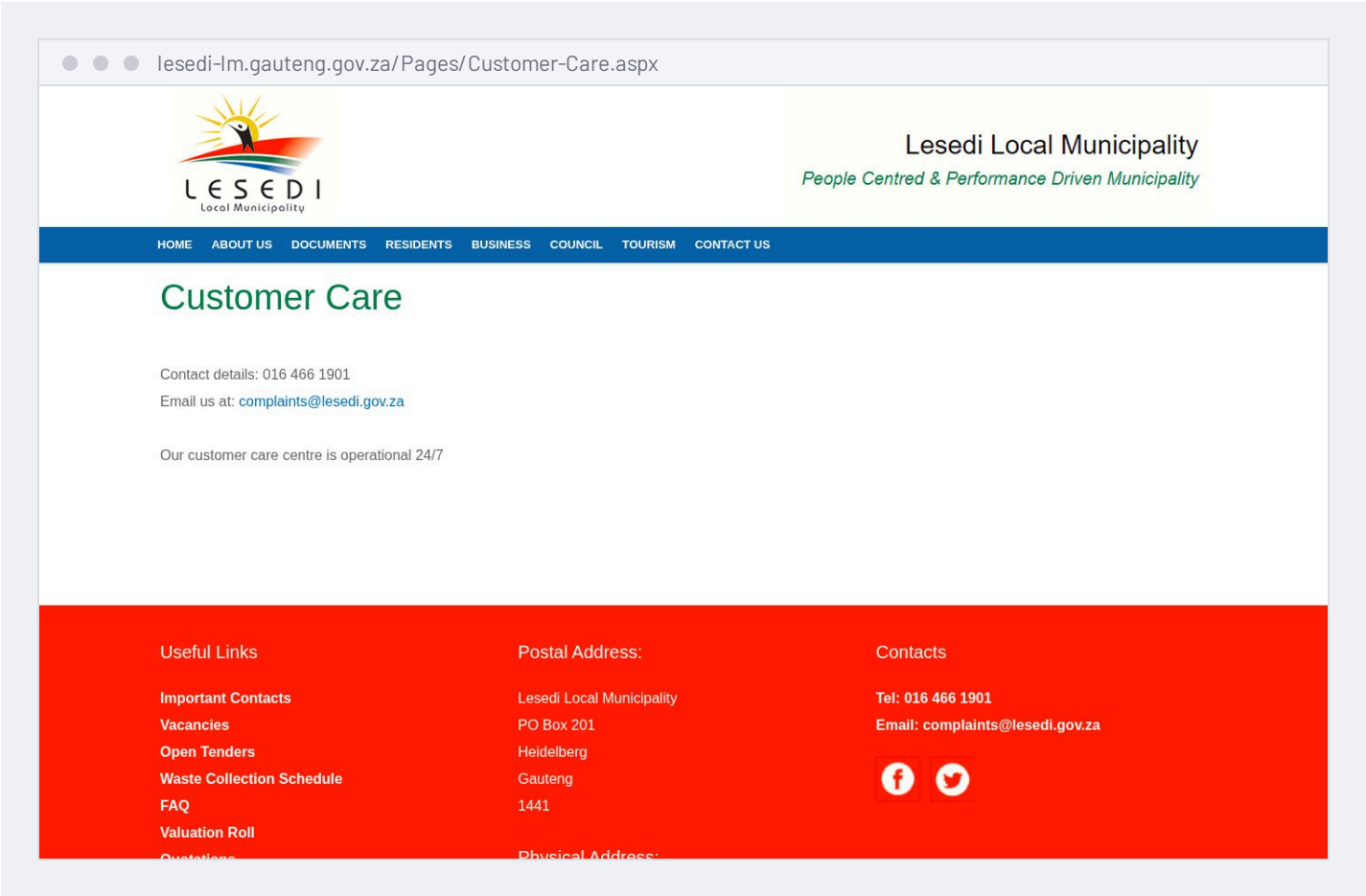
The change: Every report gets a number residents can quote when they call 016 466 1900.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Accounts and indigent support, explained.

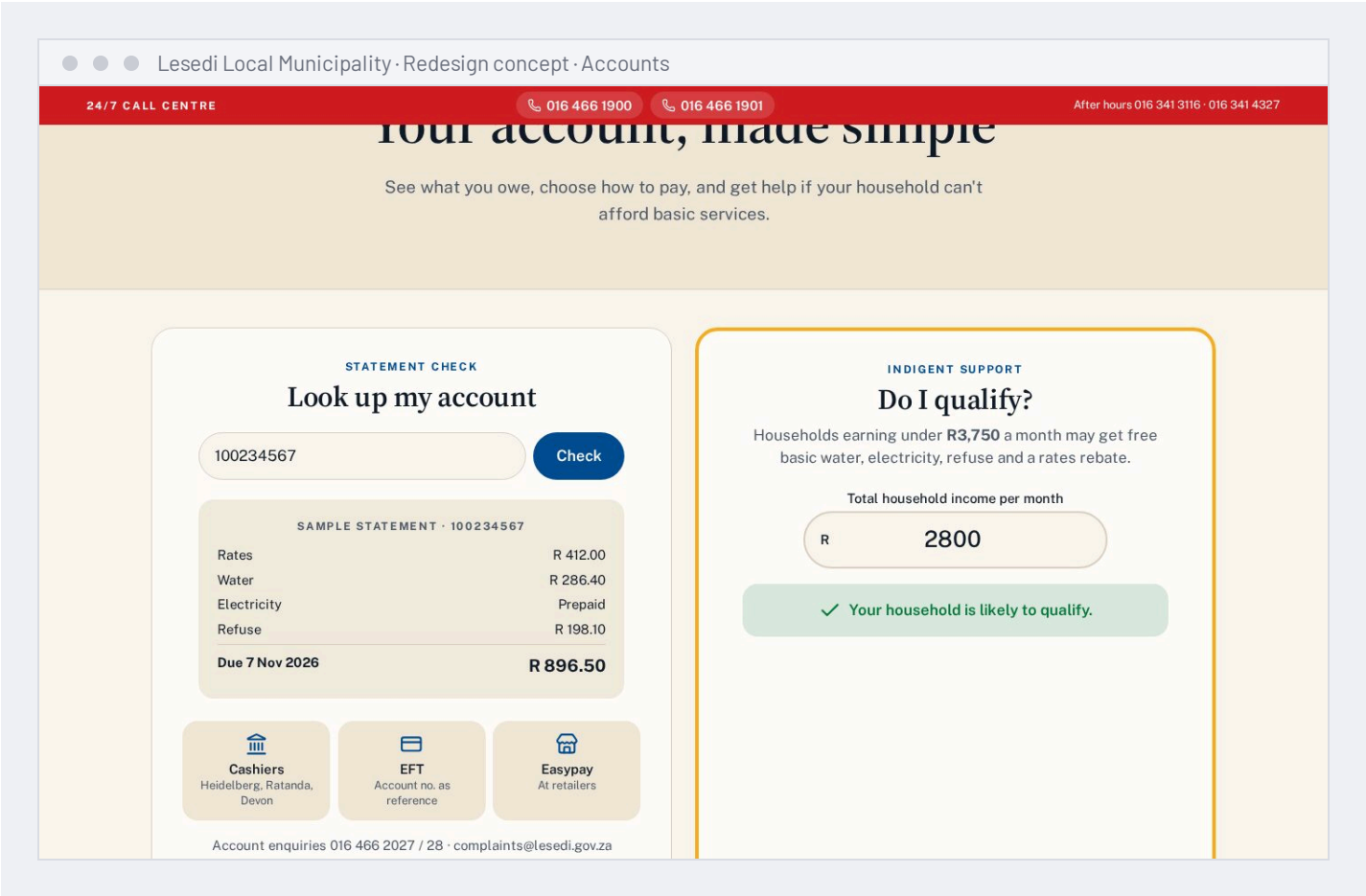
Accounts, payments and indigent support.

ORIGINAL WEBSITE



Customer Care lists a phone number, an email address and that the centre runs 24/7. Indigent guidance sits inside the FAQ page.

REDESIGN CONCEPT



A statement check, payment options and a simple indigent check: households earning under R3,750 a month see that they are likely to qualify, with the documents to bring.

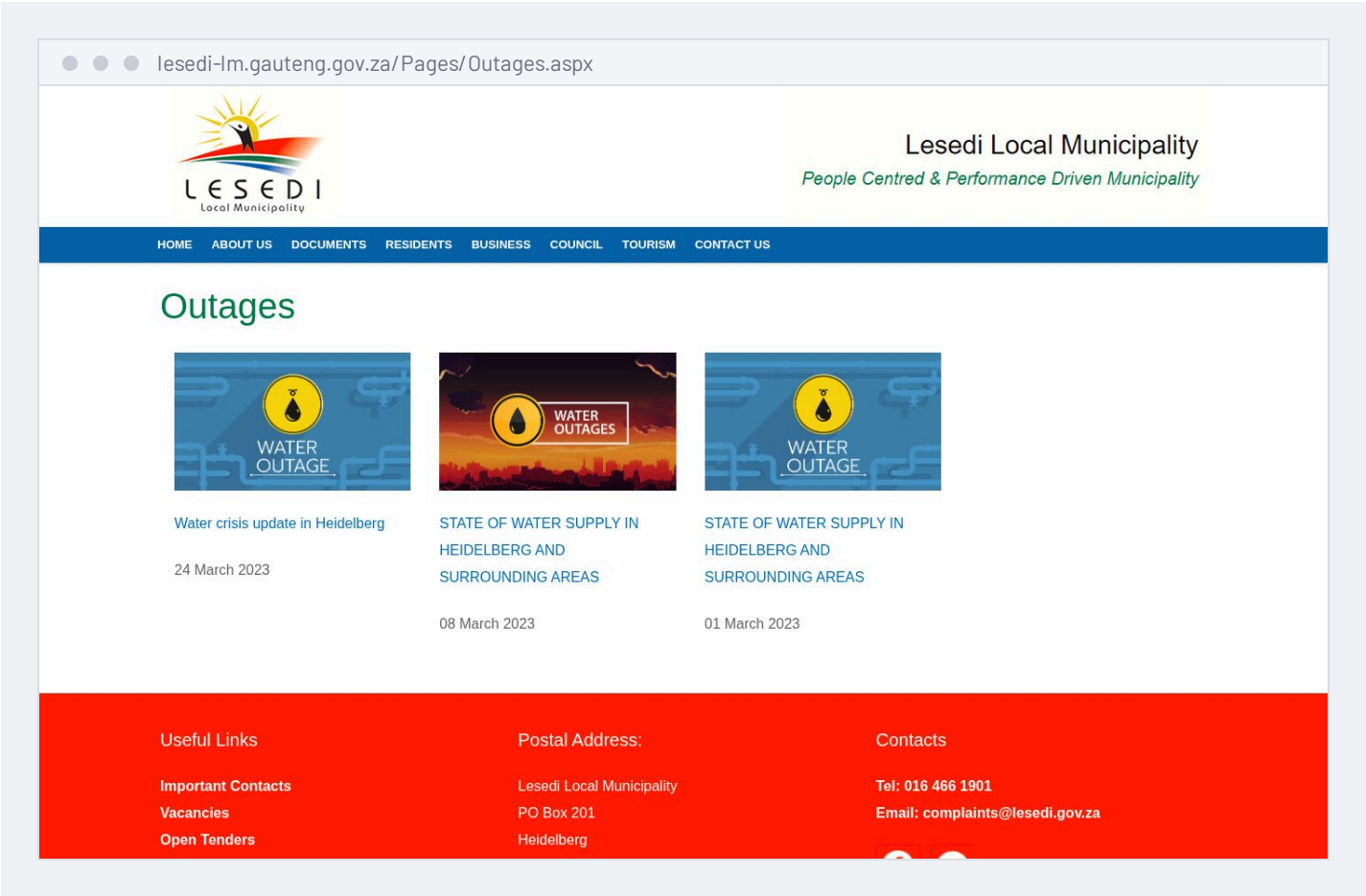
The change: Households can see what they owe and whether they qualify for help, without a queue.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Outages and refuse days that stay current.

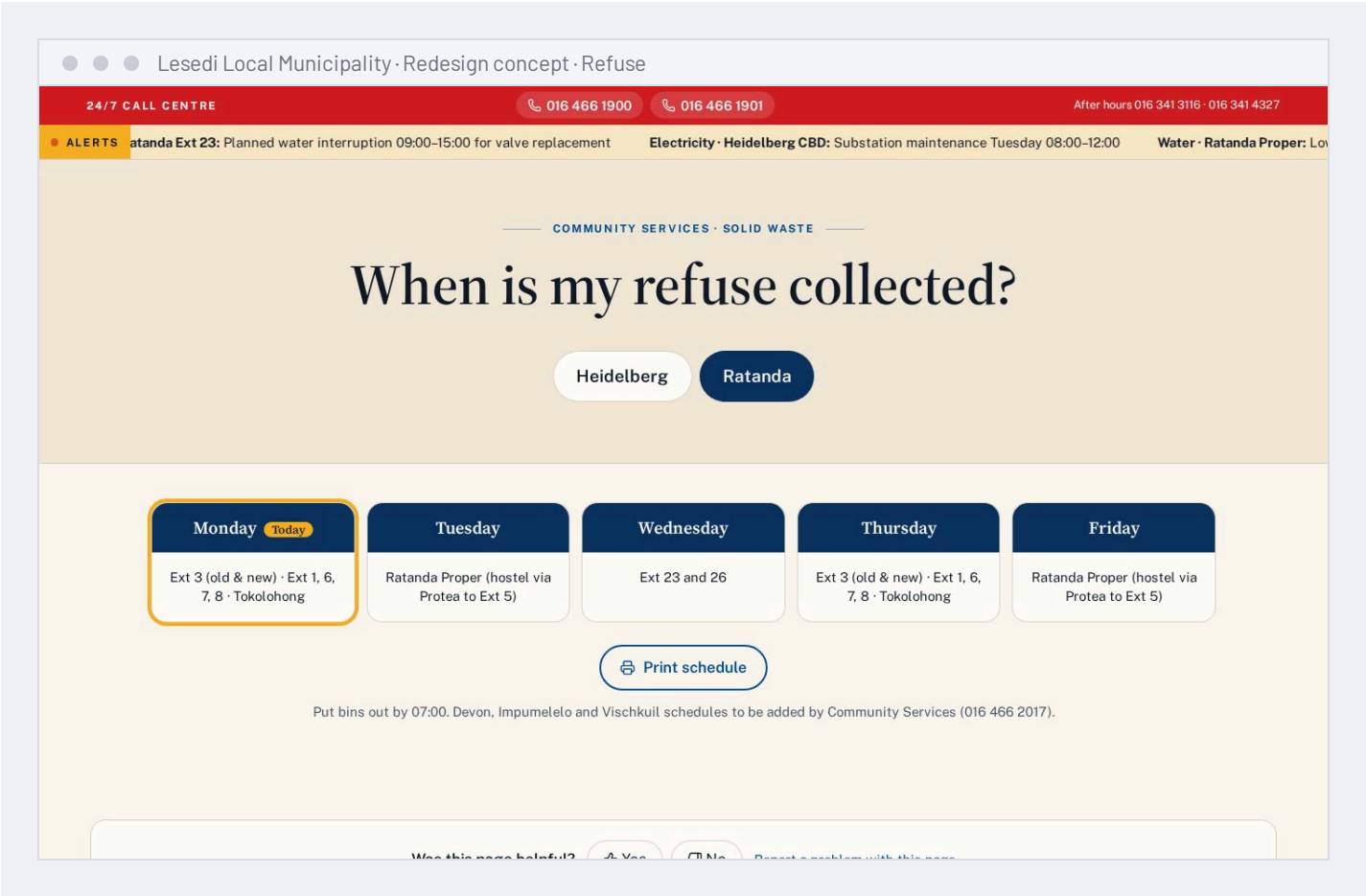
Service alerts and waste collection.

ORIGINAL WEBSITE



The Outages page shows three water notices, the latest dated 24 March 2023. Refuse days are a long text list on a separate page.

REDESIGN CONCEPT



A live ticker carries outages on every page. Refuse days are a week view per town, with today highlighted and a print option.

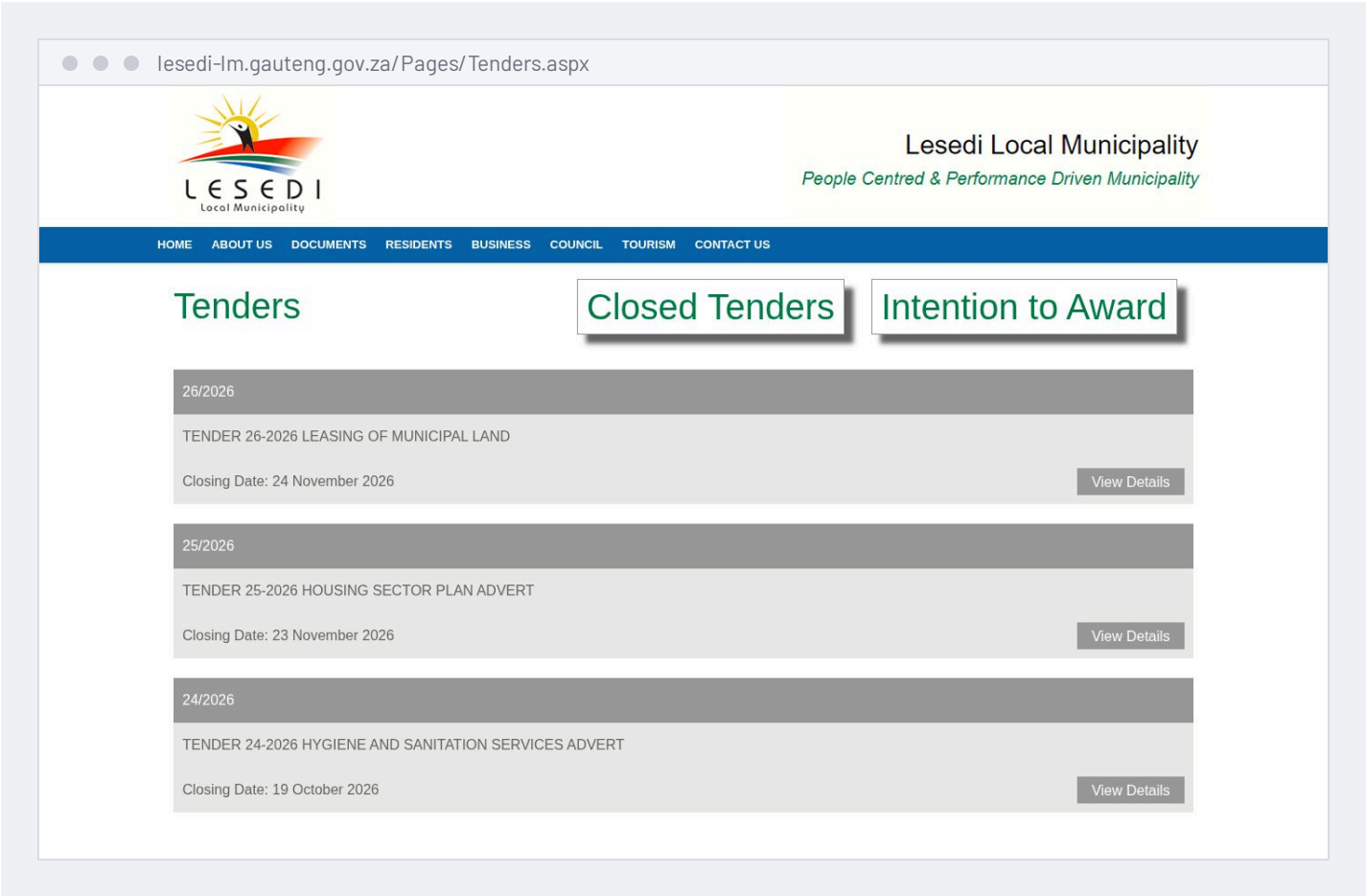
The change: Residents see today's disruptions and their bin day at a glance.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

A tender board suppliers can act on.

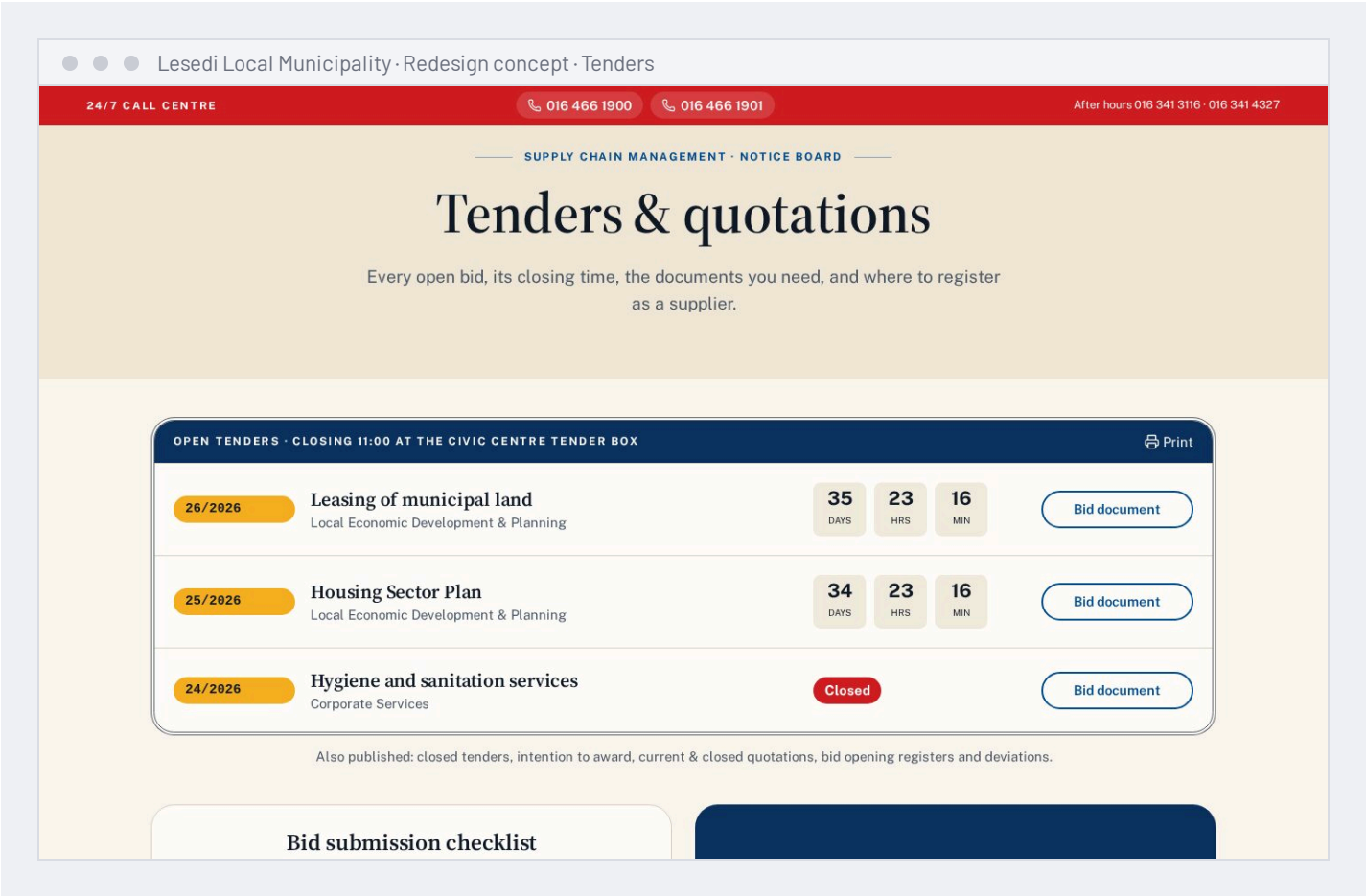
Supply chain management.

ORIGINAL WEBSITE



Open tenders are grey bars with a number, a title, a closing date and “View Details”.

REDESIGN CONCEPT



Each tender shows a live countdown to closing, its department and the bid document, with an SBD checklist and CSD registration links below.

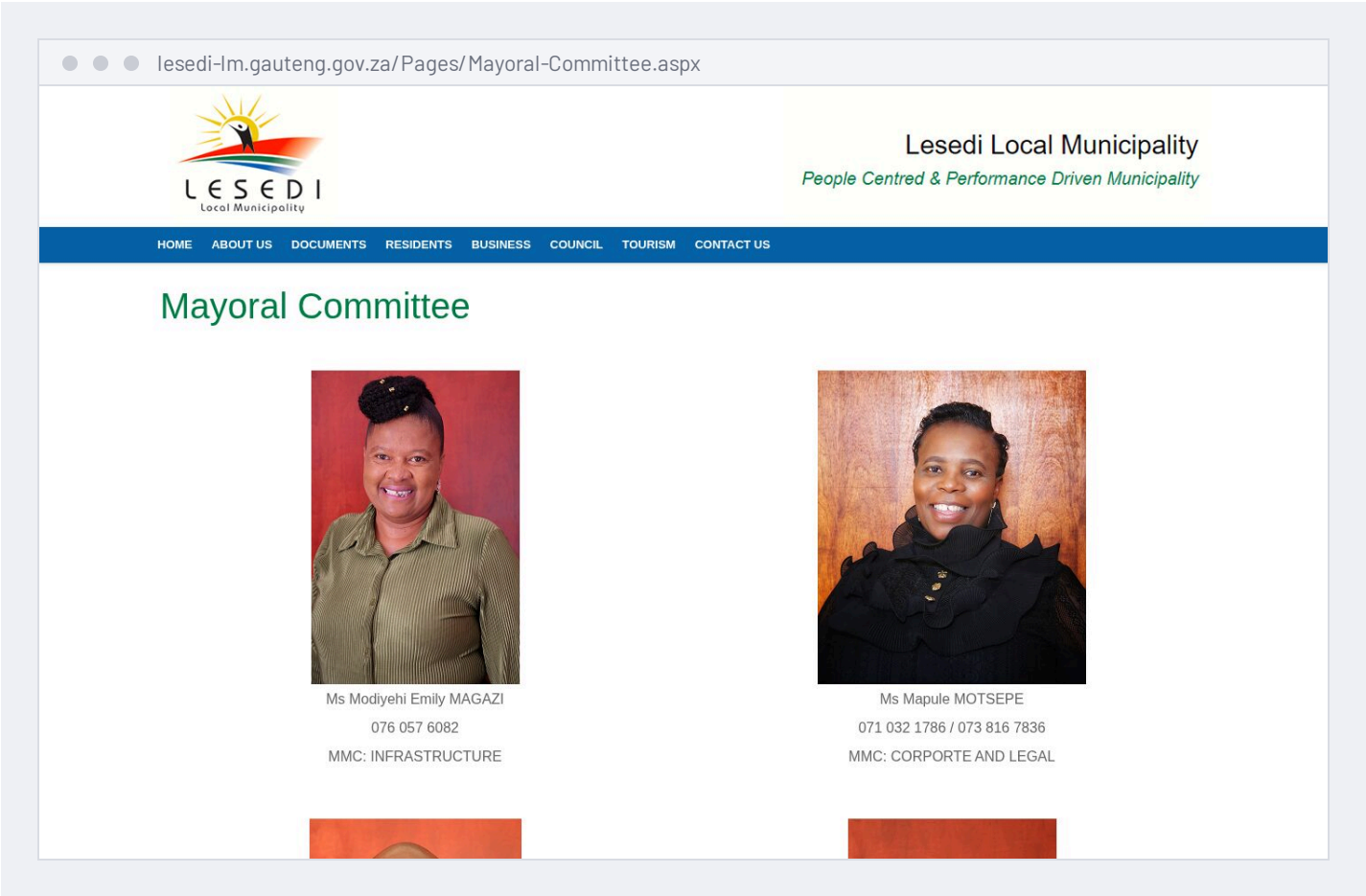
The change: Suppliers know what is open, how long they have, and what to submit.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

The people residents elected.

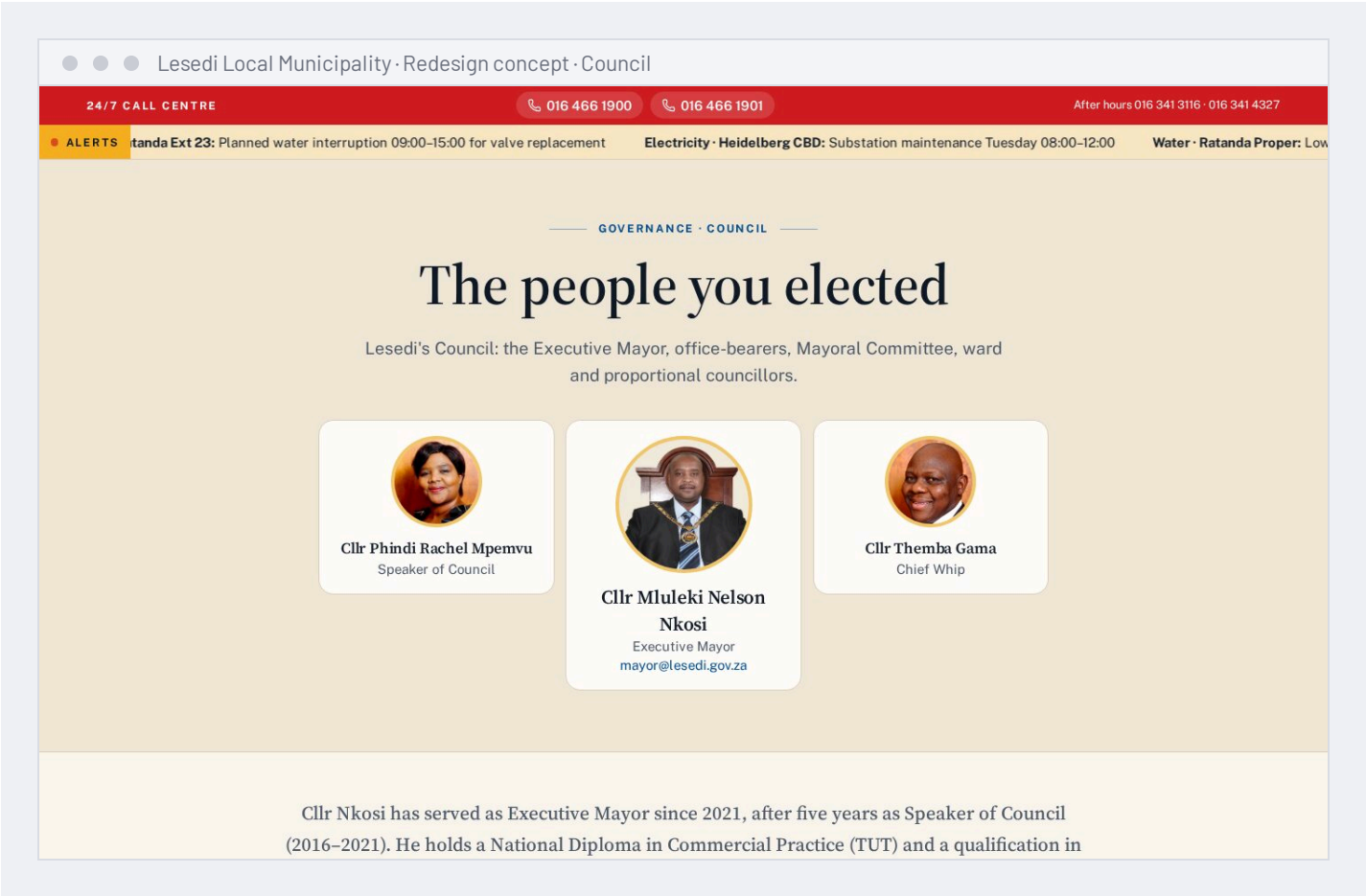
Council leadership.

ORIGINAL WEBSITE



Leadership is spread over separate pages for the Mayor, Speaker, Chief Whip, Mayoral Committee, ward and PR councillors.

REDESIGN CONCEPT



One Council page brings together the Executive Mayor, Speaker, Chief Whip, MMCs, ward and PR councillors, using their published photos and numbers.

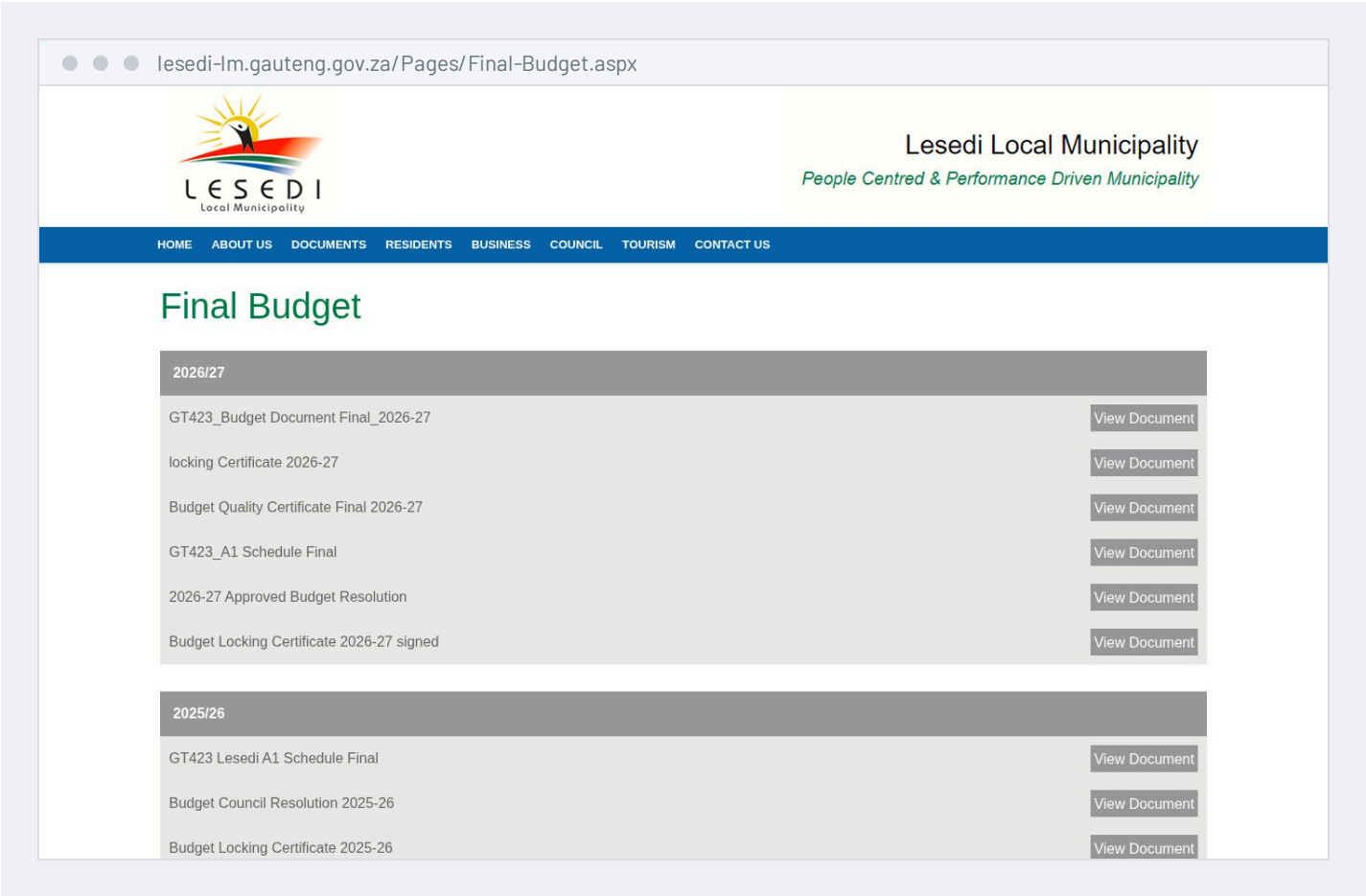
The change: Residents can find their councillor and their portfolio on one page.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Documents in one searchable library.

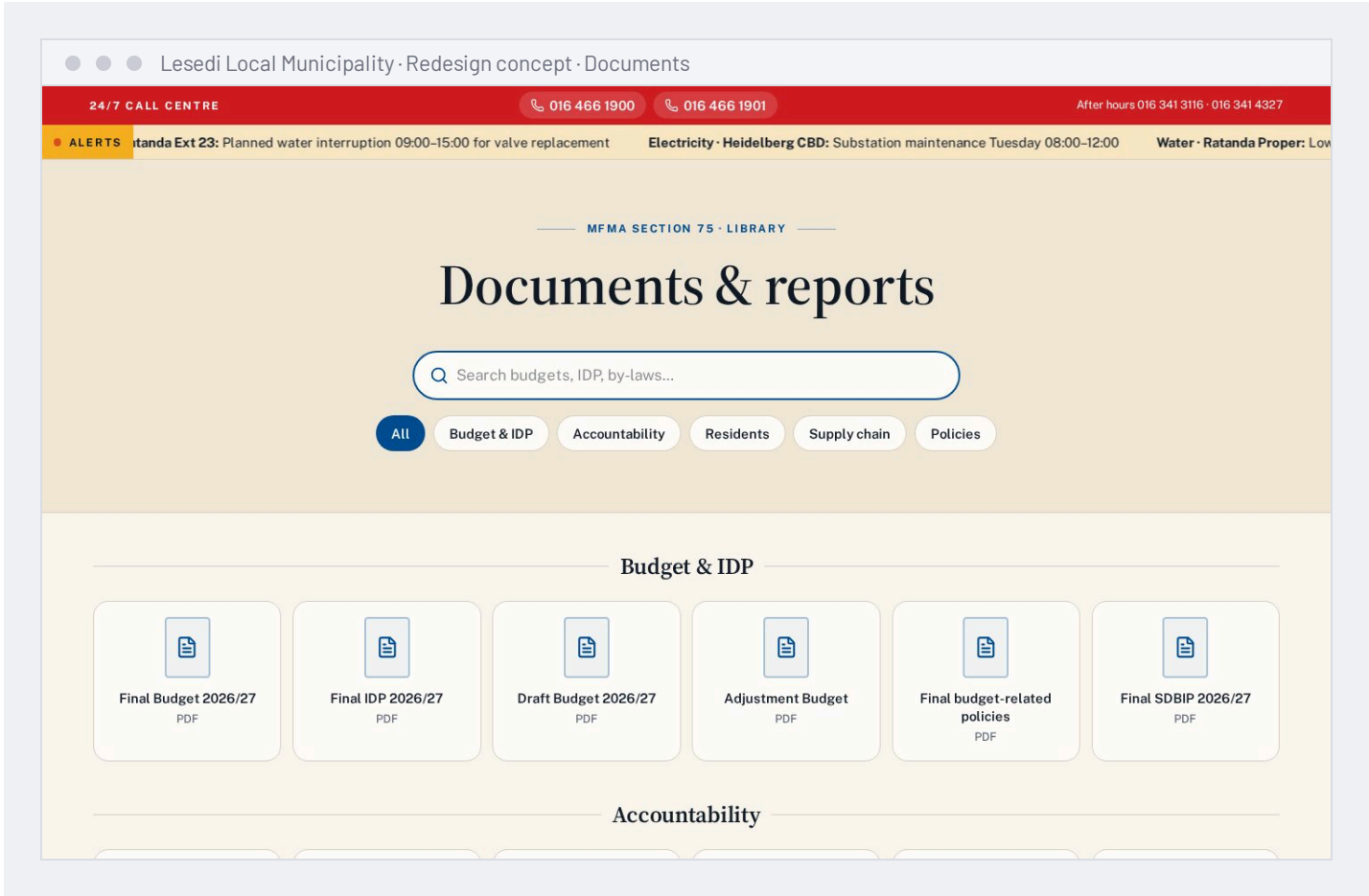
MFMA and council documents.

ORIGINAL WEBSITE



Budgets, IDPs and reports sit on more than 60 separate pages, each a list of “View Document” buttons.

REDESIGN CONCEPT



A single library with search and filters for Budget & IDP, Accountability, Residents, Supply chain and Policies.

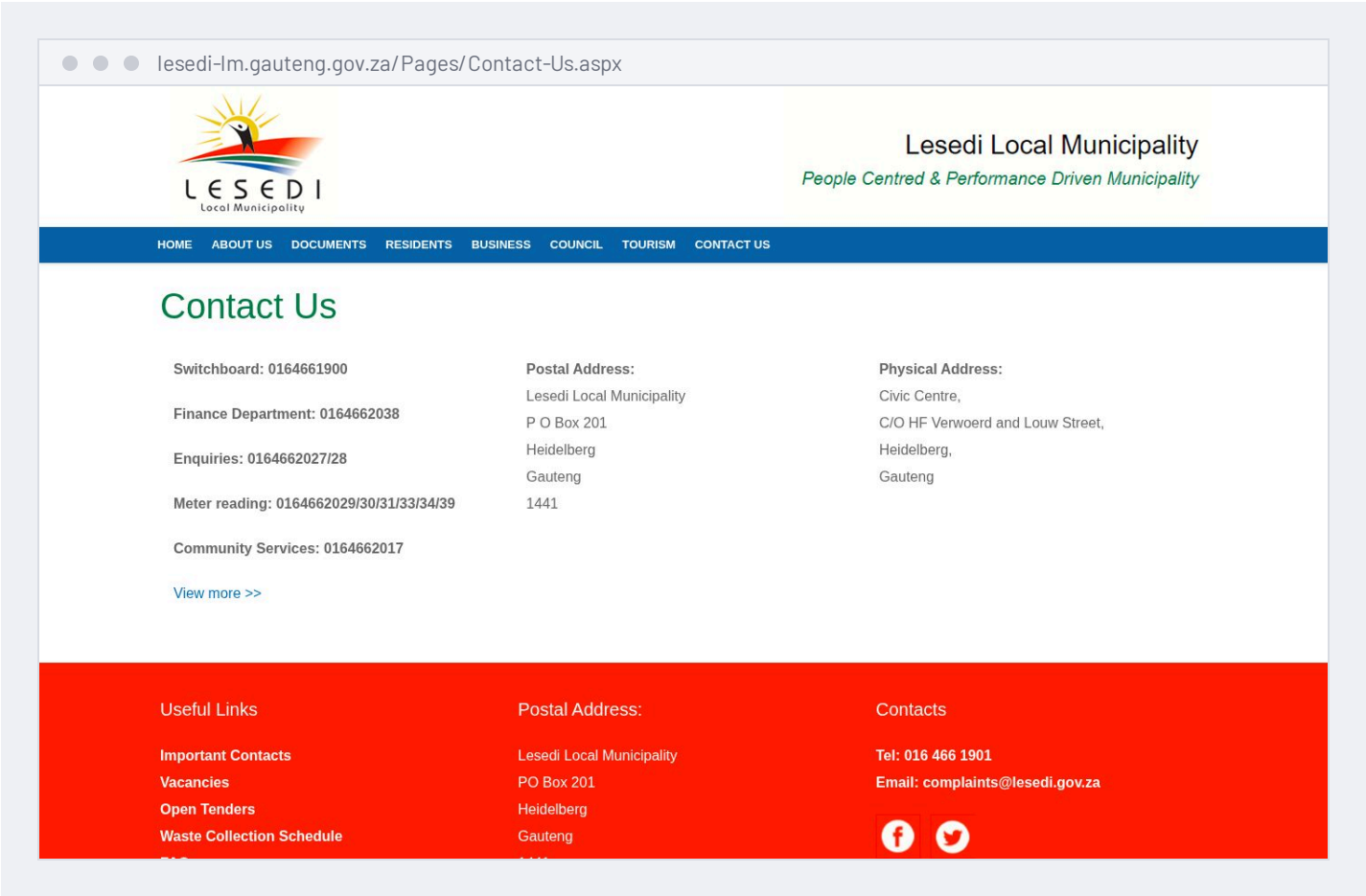
The change: Officials, auditors and residents find a document in seconds.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

Every office, on one map.

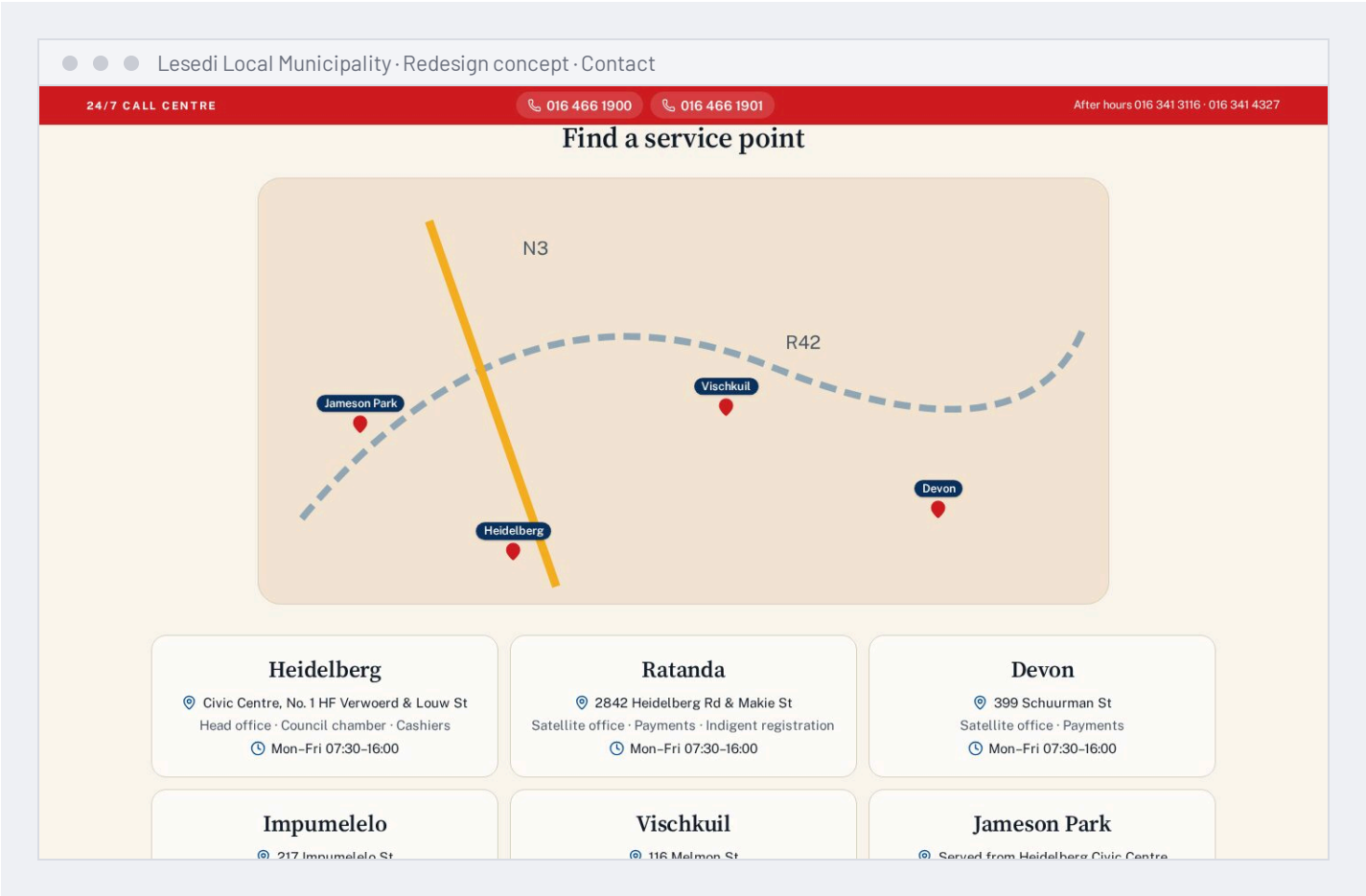
Contact and service points.

ORIGINAL WEBSITE



Contact Us lists department numbers and the Heidelberg postal and physical address.

REDESIGN CONCEPT



A town map and cards for Heidelberg, Ratanda, Devon, Impumelelo, Vischkuil and Jameson Park offices, with addresses and hours.

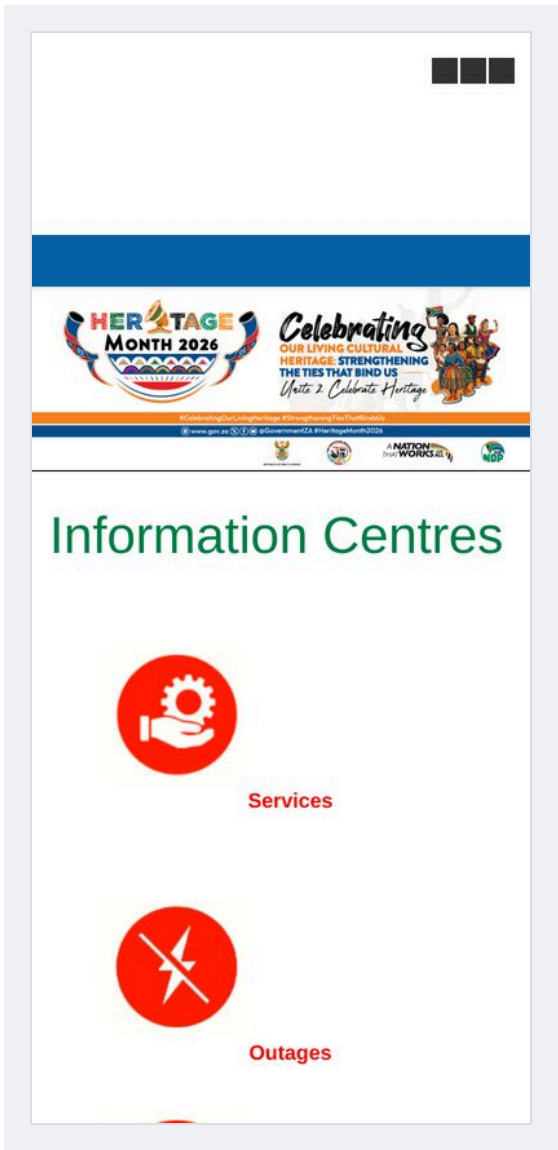
The change: Residents in every town can see their nearest office.

Original: lesedi-lm.gauteng.gov.za, captured 19 October 2026 at 1440 px. Design observation only; no results are claimed.

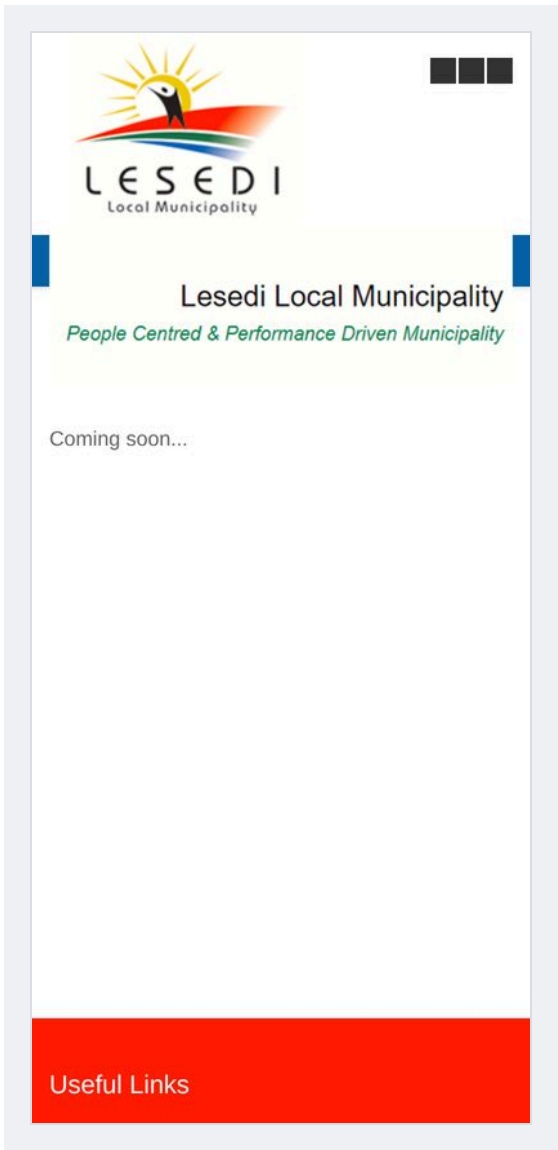
Built for the phone in a resident's hand.

Mobile view at 390 px.

ORIGINAL

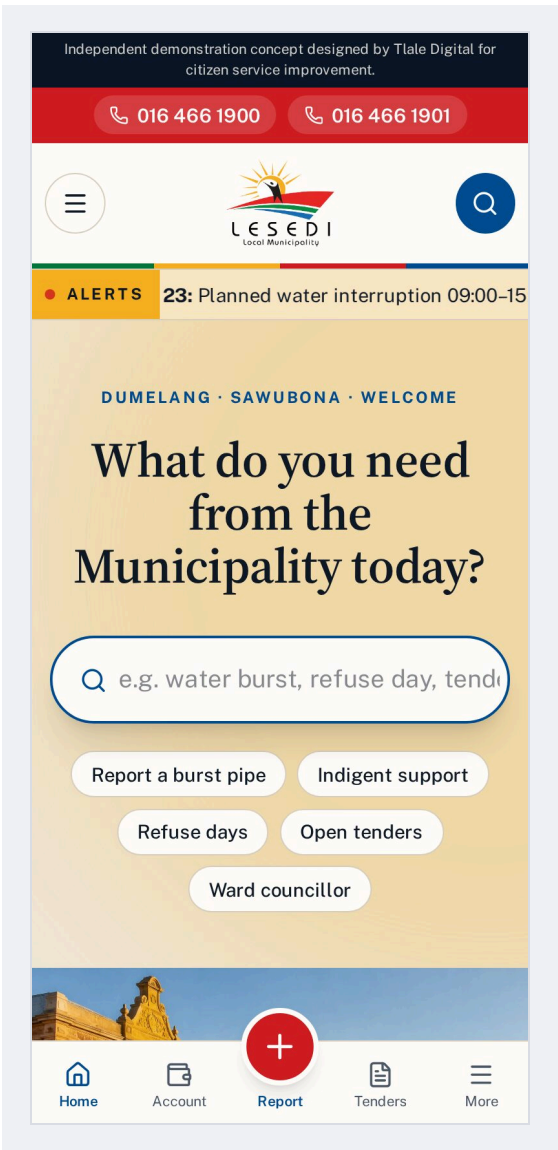


Home

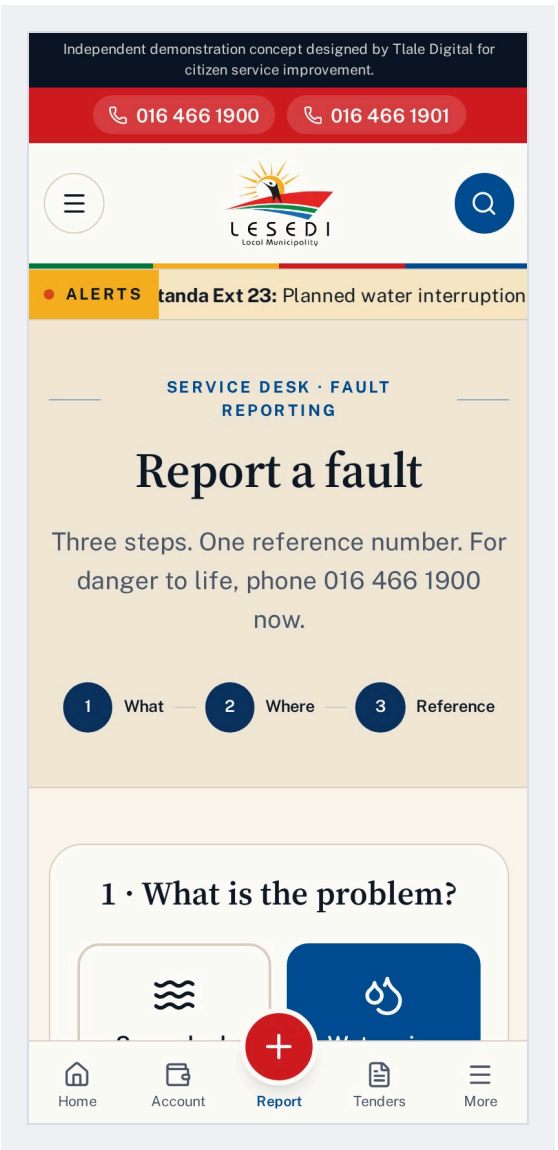


Talk to Us

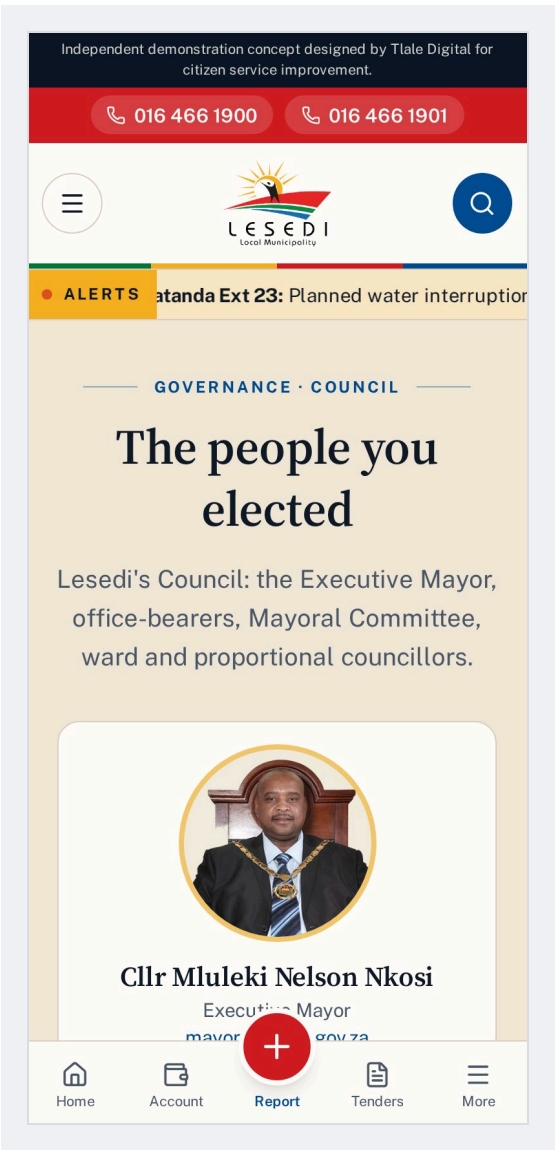
REDESIGN



Home



Report a fault



Council

The change: tap-to-call, large service tiles and a Report button in the bottom bar.

Let's discuss what this could become

A considered starting point for Lesedi, not a finished website.

Services residents can find, use and trust.

I would welcome the chance to walk the Municipal Manager's office and Communications through the concept, hear what you would change, and agree on the real data and processes before anything goes live.

Rahael Tlale

Tlale Digital

Let's discuss the redesign.

069 824 3518

raphaeljunior152@gmail.com

WHAT STILL NEEDS LESEDI'S INPUT

Fault reports and reference numbers

The LLM-SEW/WTR/ELE/RDS reference format is a working demo stored on the device. A live version would connect to the Call Centre's own system.

Accounts and statements

Statement figures are sample data. Real lookups need the Finance Department's billing system.

Indigent support

The under R3,750 household income guide follows the published FAQ. Final criteria and forms come from the indigent office.

Outage alerts and refuse days

Alerts shown are examples. Refuse days for Heidelberg and Ratanda come from the current Waste Collection page; other towns still need schedules.

Ward finder and council calendar

The live site lists ward councillors without ward numbers. Ward-to-town links and meeting dates are placeholders to confirm with the Speaker's office.

Photos

Councillor and director portraits are from the current website. Town scenes are illustrative and would be replaced with Lesedi's own photography.